

From: [Daughtry, Amanda](#)
To: [OST Government Affairs](#)
Subject: Congressman Neal Dunn re: [REDACTED]
Date: Wednesday, September 21, 2022 2:43:26 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

The attached inquiry is on behalf of [REDACTED], a constituent of the Second Congressional District of Florida, who recently contacted our office for the assistance with reaching out to NHTSA concerning a safety recall for her KIA. The KIA Corporation is refusing to approve to complete a recall stating that they would not cover a previous safety recall. The recall was sent in June 2019 and she did not receive it because she was displaced from damages on her home because of Hurricane Michael. She claims she has tried to contact NHTSA multiple times but is unable to reach anyone.

I would appreciate a status update of any information that you may be able to provide concerning this inquiry.

Very respectfully,

Amanda

Amanda Daughtry

Administrative Assistant/Constituent Services

Office of Congressman Neal Dunn, M.D. (FL-02)

300 South Adams Street

Tallahassee, FL 32301

Phone: (850) 891-8610

Fax: (850) 891-8620

My name is [REDACTED] and I am trying to help my member of my church, [REDACTED]. We're reaching out on her behalf because this situation, trying to get her engine replaced via recall because it locked up on her and she's trying to figure out a way to work. She was denied due to Kia Corporate refusing to approve the Bill Byrd Kia to complete the recall stating that they wouldn't cover because she didn't get the previous safety recall. I was informed by NHTSA regardless of the type of recalls that within the statute of limitation of eight years ago must be completed. Nevertheless, the reason she didn't get notice of the recall, they said it was sent June 2019. The reason why she didn't get the recall/product improvement notice was due to her house being damaged due to Hurricane Michael, a category 5 hurricane that destroyed the house making it unlivable. How exactly was she supposed to get this notice being displaced from a category 5 hurricane. Kia is refusing to cover an engine recall on her car because she didn't receive a notice to another recall/bulletin because she was displaced by Hurricane Michael. She has tried to contact NHTSA and multiple others but know one is helping. She should not be penalized because she didn't get a notice because of a hurricane. She filed a complaint that included photos of her time stamped and dated during the time period she was supposed to receive the notice. Photos that show her home was still unlivable. NO one is helping her and she is being penalized due to living in Panama City, FL and being affected by one of the largest hurricanes in history. All she wants is her car fixed under the National Traffic and Motor Vehicle safety Act. Her car qualifies for the motor replacement recall, a recall she didn't know until her car locked up a few weeks ago. She is a hard working mother who worked really hard and is a good person and Kia is screwing her over because she didn't receive a notice because she was displaced due to Hurricane Michael. Any help to push NHTSA to take her seriously will be appreciated. Thank you for you all due for Bay county. Included the photos that she sent with different dates and times as proof her house was not livable during the month of June

Constituent Authorization

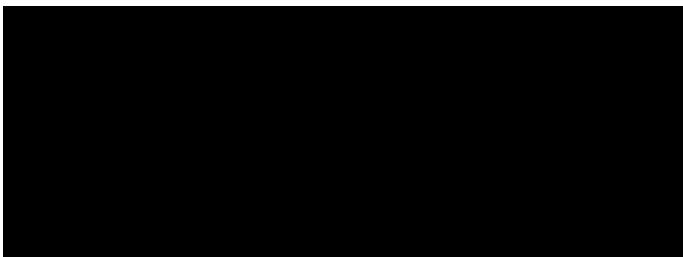
To be able to assist you, we must have a signed privacy release form that clearly outlines your problem and the remedy you are seeking. By checking the box below you are giving our office permission to look into the matter on your behalf. Please make sure to attach below any relevant identifying information and supporting documents which relate to your inquiry.

I hereby request the assistance of the Office of Representative Neal Dunn to resolve the matter described below. I authorize the Office of Representative Neal Dunn to receive any information that they might need to provide this assistance. The information I have provided to the Office of Representative Neal Dunn is true and accurate to the best of my knowledge and belief. The assistance I have requested from the Office of Representative Neal Dunn is in no way an attempt to evade or violate any federal, state, or local law.

Date/Time

9/8/2022 11:59:32 AM

* Signature




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DETAILS

 Apr 23, 2019
Tue, 10:15 AM

 Apple iPhone 6
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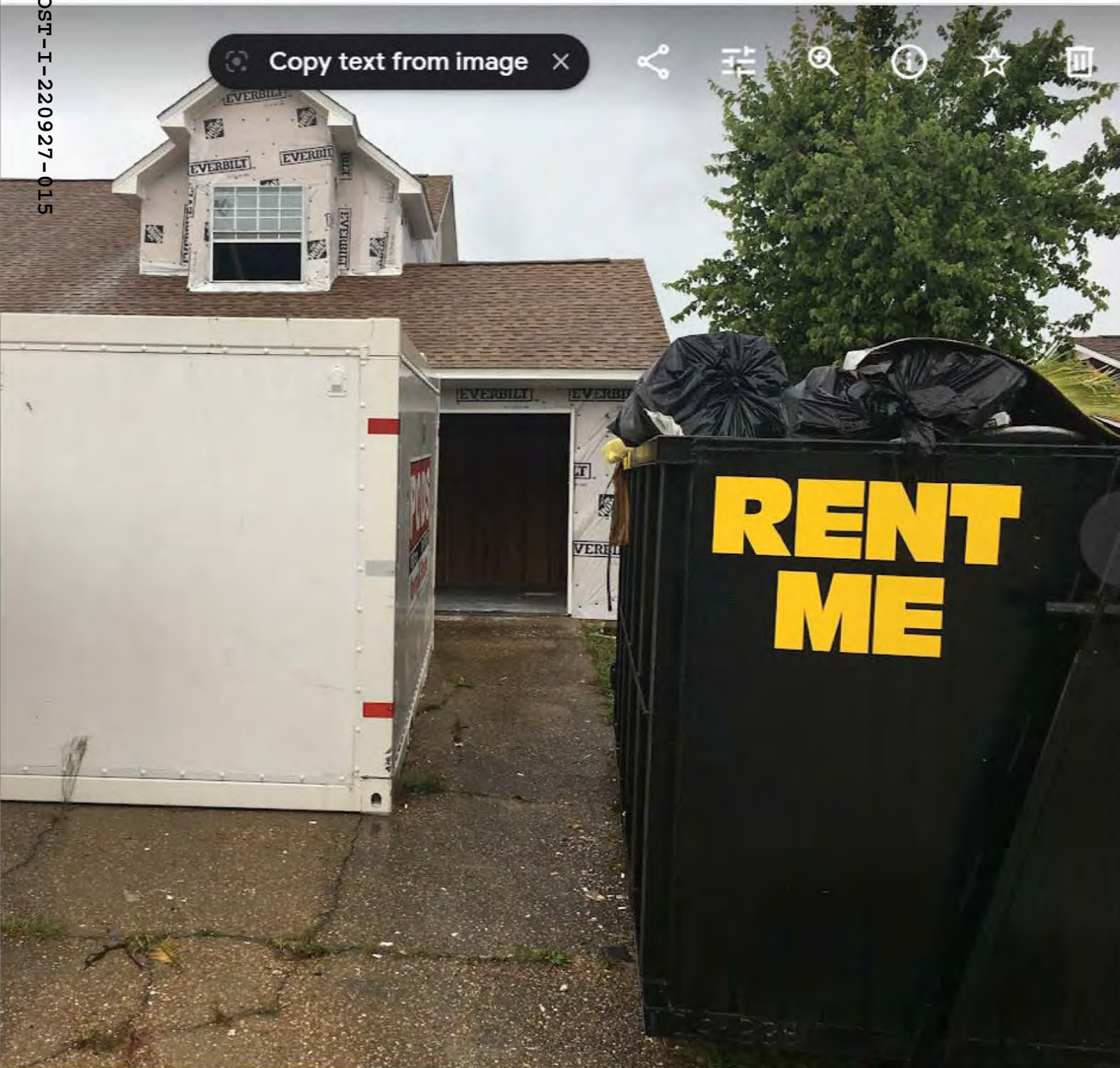
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DETAILS


 Jun 6, 2019
 Thu, 10:00 AM

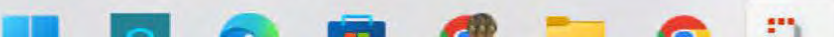

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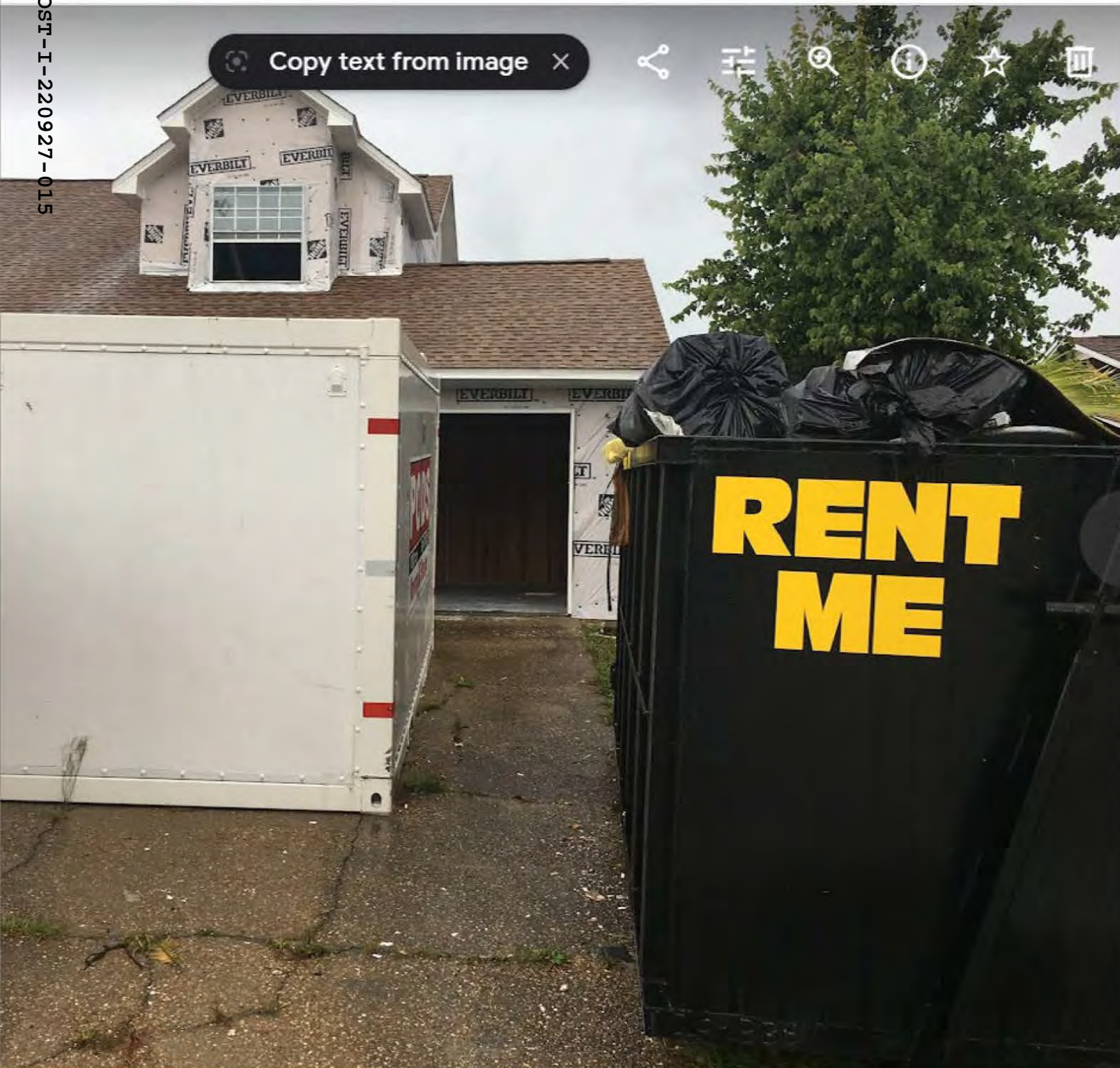

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DETAILS

 Jun 6, 2019
 Thu, 10:00 AM

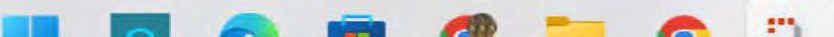
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DETAILS

📅 Jun 26, 2015
Wed, 9:10 AM

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