

National Highway
Traffic Safety
Administration

(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY T00148

Date Received

08-SEP-2022

Repository ☐

Reference No.
11483508

OWNER INFORMATION (Type or Print)

Name

Address

City

Flat Rock

State

NC

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

5UXKSACS9E

MAKE

BMW

Model

X5

Model Year

2014

Date Purchased

03 JUN 2014

Dealer's Name and Telephone Number

Tom BUSH BMW JACKSONVILLE FL
904-725-0911

Engine

No. Cylinders

6

Fuel Type

DIESEL

Original Owner

☒

Dealer's City Jacksonville

STATE

FL

ZIP Code

32225

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4.25

Multiple Failure

NO

Incident Date(s)

19-NOV-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: D80000 FUEL SYSTEM, DIESEL

Failure Mileage

RECALL - NO FAILURE

Failure Speed

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9AB0236)

☐ Original Requirement

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation Systems

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

N/A

Number of Deaths

N/A

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2014 BMW X5. The contact received notification of NHTSA Campaign Number: 21V907000 (Fuel System, Diesel) however, the part to do the recall repair was not yet available. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The dealer was made aware of the issue and confirmed that parts were not yet available. The manufacturer was made aware of the issue and confirmed that parts were not yet available. The contact had not experienced a failure. VIN tool confirms parts not available.

RECALL AVAILABLE AND RECALL PERFORMED ON 27 DEC 22. NO FURTHER REPAIRS ARE NECESSARY.

