

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: Follow up to ODI Complaint -11482680
Date: Monday, June 12, 2023 9:33:51 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good morning. My name is [REDACTED] I reached out to this office back in October 2023, regarding my 2008 Ford Taurus. I was told to submit my receipts I have done so months ago, however I never heard anything back.

Please call me at [REDACTED] or email me back at your earliest convenience.

Thank you for your time

On Wed, Dec 14, 2022, 7:40 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation