

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration		1-800-NHTSA-2-STOP (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 30-AUG-2022 MAR 14 2023		Repository ☐	
				Reference No. 11481985	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		Email Address	
Address					
City Bloomington		State MN		ZIP Code	
		Evening Telephone Number			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BK36B17L		MAKE TOYOTA		Model AVALON	
Model Year 2007		Engine No: Cylinders 6		Fuel Type: GAS UNLEAD	
Date Purchased 2007. 7/27		Dealer's Name and Telephone Number LUTHER BROOK Dale TOYOTA			
Original Owner		Dealer's City Brooklyn Center		STATE MN	
ZIP Code 55429					
Transmission Type		Antilock Brakes ☒		Cruise Control ☒	
Powertrain AUTO		Multiple Failure:		Incident Date(s) 05-AUG-2022	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 163100 STRUCTURE: INTERIOR PANELS DASHBOARD CRACK IN Panel DASH BOARD				Failure Mileage 80000.0	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM18ABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Maker:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
The contact owns a 2007 Toyota Avalon. The contact stated that the dashboard had cracked. The contact stated that the vehicle was garage kept. The contact also stated there were three recalls on the vehicle related to the floorboard and front assembly heater and accelerator that were already repaired. There were no warning lights illuminated. The vehicle was taken to the local dealer but was not diagnosed with a defective dashboard. The vehicle was not repaired. The manufacturer was notified of the failure. The approximate failure mileage was 80,000. There is a recall ADVISORY FOR defective DASH BOARDS CRACKING AND BREAKING					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DASH BOARD CRACKED AND
Management of Toyota offers NO
help or free fix.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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23 JAN 2023 PM 4 L

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

