

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

re

National Highway
Traffic Safety
Administration1-888-NHTSA-6-2-2011
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-AUG-2022

Repository ☐Reference No.
11481847

OWNER INFORMATION (Type or Print)

Name

Address

City

Brooklyn

State

NY

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHDAAD1AMAKE
HYUNDAIModel
ELANTRAModel Year
2010

Date Purchased

Dealer's Name and Telephone Number

Engine
No. Cylinders

Fuel Type

Original Owner

Dealer's City Doylestown

STATE
PAZIP Code
18902

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)
01-AUG-2021☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 100000 POWER TRAIN, 180000 VEHICLE SPEED CONTROL

Failure Mileage
33000.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC035)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2010 Hyundai Elantra. The contact stated that while driving at an undisclosed speed and attempting to stop the vehicle, the engine continued to rev. The vehicle was shifted into neutral(N) and turned off. While driving at low speeds approaching a stop sign, the engine revved up. The contact shifted the vehicle to neutral(N) and turned the vehicle off and then shifted to park(P); however, the vehicle continued to move while the brake pedal was depressed. There were no warning lights illuminated. The local dealer was contacted and informed of the failure and the contact was provided the cost to have the vehicle diagnosed. The vehicle was not diagnosed or repaired. The manufacturer was contacted but no additional assistance was provided. The contact stated that the failure was related to NHTSA Action Number: DP21003 (Vehicle Speed Control). The failure mileage was approximately 33,000.

I called many times and asked the office worker to send me the forms, so I should fill out. They were so lazy and incompetent. They never send me the form you should have recall a year ago. Due to the fact that you did not respond earlier, I had to get rid of my car. The problem got worse and almost caused an accident.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.