



ROSELLE FIRE DEPARTMENT

[REDACTED], ROSELLE, ILLINOIS [REDACTED]

CL-11481128-1000

January 6, 2023

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHSTA

Office: Defects Investigation Team
1200 New Jersey Ave., SE
West Building
Washington, DC 20590

Re: NHSTA ID Number 11481128

To whom it may concern,

The Roselle Fire Department would like to be contacted about NHSTA ID Number 11481128. We are the owners of the vehicle, Pierce aerial ladder, that is subject to the investigation.

We have information that may prove useful to the investigation. Additionally, information that was provided to NHSTA by Pierce Manufacturing and subsequently released to us appears to be inaccurate.

The point of contact for the Roselle fire department would be:

[REDACTED]
[REDACTED] - cell
[REDACTED] - office

Thank you for your attention to this matter and look forward to hearing from you.

Sincerely,

ADMINISTRATION [REDACTED]

FIRE PREVENTION [REDACTED]

FAX [REDACTED]

DEDICATED SERVICE TO THE COMMUNITY SINCE 1905

Handwritten signature/initials

Safety Issue Type: Complaints

August 25 2022 NHTSA ID Number: 11481128

Components: UNKNOWN OR OTHER

NHTSA ID Number 11481128

Incident Date August 17 2022

Consumer Location ROSELLE, IL

Vehicle Identification Number 4P1BCAGF6GA*****

Complaint Summary

CRASH No While working at the scene of a residential structure fire, the Pierce aerial
FIRE Yes ladder was extended with three firefighters on the platform conducting
INJURIES 3 ventilation operations. During the operation fire conditions rapidly changed
DEATHS 0 engulfing the platform in fire. A crew member on the platform engaged the
control pulling it down to raise the aerial device and the aerial slammed into
roof of the residential structure, the aerial device lowering instead of raising.
This increased the intensity of the fire and created warning alarms to go off
on the CommandZone screen including collision avoidance and temperature
warning. A firefighter on the turntable seeing what was happening raised the
aerial device utilizing the controls on the turntable. Fearing for their lives,
one firefighter jumped off the platform to an adjoining roof and the other two
firefighter descended down the aerial ladder. Two firefighters received 1st
degree burns and one firefighter received 2nd degree burns to his scalp. The
platform of the aerial device sustained significant heat damage as depicted
in the attached photos. This vehicle was part of NHSTA recall 19V-022,
Pierce's recall number is 74B295. Pierce states the recall was completed on
this vehicle on April 4, 2019. At this time we are waiting on Pierce
Manufacturing to provide further direction on repairs.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
PIERCE	ARROW XT	2016

[REDACTED]
[REDACTED] ROSELLE, IL [REDACTED]

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