



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



October 10, 2022

[REDACTED]
San Diego, CA [REDACTED]

NEF-109 tgd
Ref. No. 11481074

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2019 Fiat 124 Spider vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. Your MY 2019 Fiat 124 Spider is affected by NHTSA Safety Recall Campaign No. 21V-879. Fiat Chrysler Automobiles (now Stellantis) is recalling certain MY 2019 Fiat 124 Spider vehicles. The impeller inside the fuel pump may be deformed, potentially causing the fuel pump to fail.

We understand your concerns with the parts delay for Recall 21V-879. In November 2021 Stellantis sent you and affected owners an interim notice to alert you of the defect, and the remedy parts were not yet available. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics.

Stellantis has informed NHTSA that the parts for Recall 21V-879 became available in late July 2022. We understand your unique situation as a result of the closing of your local Fiat dealer, requiring additional travel to complete the recall. Please note that The National Traffic and Motor Vehicle Safety Act gives vehicle manufacturers the right to require that the recalls be performed at an authorized repair facility for various reasons (e.g., safe and adequate facility, insurance, property damage liability, essential tools and equipment, technician training, productivity, etc.) We encourage you to continue to work with Stellantis and Fiat for further assistance in locating a dealer close to your area that can complete the recall.

We entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement