

08/24/2022

VIN# JC1NFAEK9K [REDACTED]

2019 Fiat Spider

REGARDS TO A RECALL

I have received multiple letters in ~~regulars to a call~~ on the Fuel Delivery Module. Recall #Y92. There are no longer Fiat dealerships in my area. The closest Chrysler dealership willing to look at the car is 30 miles away and will not pre order the part or let me make a appointment. This would mean days off work, renting a vehicle, and wasted time. No guarantee they would even do the needed work. Their other option was for me to go to a private mechanic but I have contacted several and they all state they can not get the parts for the repair/replacement. Im at my wits end trying to get this taken care of and I dont know what to do next.

I have been back and forth with the MOPAR recall hotline. They even told me to get the part at a junk yard! This is a safety recall, I expect NEW parts. I have also been in contact with multiple Chrysler dealerships near me and none will take care of the problem. I have been referred to dealerships hundreds of miles away. This is unacceptable.

I first got notified of this recall almost a year ago. Ive been dealing with this since November 2021.

Please let me know what I should do.

[REDACTED]
[REDACTED]
San Diego, Ca.
[REDACTED]

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[Redacted]
San Diego, CA

SAN DIEGO CA 920
25 AUG 2022 PM 3 L



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TO NEF
received 917

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