

From: [REDACTED]
To: [REDACTED]
Subject: [REDACTED]
Date: [REDACTED]
Attachments: [REDACTED]

Sent: [REDACTED]
To: [REDACTED]
Subject: [REDACTED]

On [REDACTED], the following message was received from [REDACTED]:

Attached is corrected Vehicle Owner's Questionnaire as requested.

redacted





U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

23-AUG-2022

Corrections by contact
in BLUE 09-JAN-2023

Reference No.
11480793

OWNER INFORMATION (Type or Print)

Name			
Address			
City	Lake City	State	CO
ZIP Code			

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WBA3K5C51E		MAKE BMW	Model 328D 328DX	Model Year 2014
Date Purchased 10-MAY-2017	Dealer's Name and Telephone Number Good Toyota Paducah 2704086452 BMW of Denver Downtown 303-759-4646		Engine: No: Cylinders 4	Fuel Type: Diesel
Original Owner ☐	Dealer's City Paducah Denver	STATE KY CO	ZIP Code 42601-80246	
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain N47 engine AWD	Multiple Failure:	Incident Date(s) 02-JUL-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 191000 TIRES:TREAD/BELT	Failure Mileage 163000.0	Failure Speed 45
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make UNKNOWN Nexen	Tire Model (Name or Number) UNKNOWN Winguard Sport 2	Tire Size (Example P215/65R15) 225/50/R17
DOT No. (Example: DOTMAL 9ABC036) 8EJRHME2519	☒ Original Requirement ☐ Prior Repair	Failure Location: DRIVER SIDE REAR Inboard tread edge
Tire Component Code 191000 TIRES:TREAD/BELT		Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured N/A	Number of Deaths N/A	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2014 BMW 328D equipped with Nexen Tires, Tire Line: Winguard Sport 2, Tire Size: 225/50/R17, DOT Number 8EJRHME2519. The contact stated that while driving at 45 MPH, the instrument panel alerted him that the rear driver side tire had begun to rapidly deflate. The contact pulled over and discovered that the tire was nearly flat and that the tread had separated from the tire. The contact managed to slowly drive the vehicle home where he replaced all four tires. The manufacturer was not made aware of the failure. The tire failure mileage was approximately 20,000. The vehicle failure mileage was approximately 163,000.

Manufacturer was notified via website, email confirmation received 2 Sep 22 by contact.
Tire no longer available.
Photographs are available from contact.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.