

August 10, 2022

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Ave SE

Washington DC 20590

Re: Recall on Jeep Grand Cherokee

VIN IC4RJFCM7F [REDACTED]

Notice Z46/NHTSA22V-406

Dear Sirs:

I am contacting you in response to your recall letter Z46 regarding the high power pressure fuel pump {see attachment #1}. I loved my 2015 diesel Jeep Grand Cherokee and was planning to keep it for at least another ten years. The letter alarmed me because it states the high pressure fuel pump can't at this time be replaced and there is not a replacement date. The letter also stated in dark print that if I continue to drive my car I could risk an accident.

I contacted your recall Assistance Center which was of no assistance. I contacted my Dodge/Jeep dealer where I purchased my 2015 Jeep Grand Cherokee. They could not replace the pump but agreed that the car would not be safe to drive. With no alternative, I immediately

purchased a 20022 Compass – the only new car on their lot! It is a nice car but does not have all the options that my 2015 Jeep had especially the Navigation option on which I depend. However I had no recourse but to purchase the Compass.

In November 2021 I had my 2015 Jeep appraised and it was valued at \$23,000 (see attachment #2). When I purchased the Compass in July 2022 the dealer, because of the recall, would only allow \$10,000. (see attached bill of sale #3A and payment receipt #3B).

I live in a rural area. This is my only mode pf transportation and I depend on my car daily. The rebate has put me at a financial loss and has caused much distress that is not my fault. I ask that Jeep compensate me in full for this loss.

Your timely response to this request would be greatly appreciated.

Sincerely [Redacted]

[Redacted]

Canajoharie NY [Redacted]

Cell – [Redacted]

Attachments:

#1 - Safety Recall letter – high pressure fuel pump

#2 - 2015 Jeep appraisal

#3A - Bill of Sale for Compass - showing trade value for 2015 Jeep

R

#3B – Payment for Compass 2022

CC

FCA Customer Assistance

Attn: Recall Reimbursement

PO Box 21-8004

Auburn Hills MT 48321-8007

Attachment #1

Rec. July 25/22

IMPORTANT SAFETY RECALL

High Pressure Fuel Pump

This notice applies to your vehicle.

2015 Jeep Grand Cherokee
VIN: TC4RJFCM7FC [REDACTED]

Z46/NHTSA 22V-406



YOUR SCHEDULING OPTIONS

1. Visit recalls.mopar.com to sign up for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above
2. Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available
3. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available
4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have



DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Z46.

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC, has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 Jeep® Grand Cherokee vehicles.

WHY DOES MY VEHICLE NEED REPAIRS?

The high pressure fuel pump ("HPFP") on your vehicle ^[1] could fail prematurely. A HPFP failure may introduce internally failed component debris into the fuel system potentially causing fuel starvation.

Fuel starvation may result in an unexpected loss of motive power, which can cause a vehicle to crash without prior warning.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

The remedy for this condition is not currently available. We are making every effort to finalize the remedy, and will service your vehicle free of charge (parts and labor) when the remedy is available.

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy is available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment ^[2]. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online ^[3]. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Attachment #2
2015 Jeep Appraisal

Nov 27, 2021

KBB.com
Current Market Value

11/19/2021-11/25/2021

Make/Model: 2015 Jeep Grand Cherokee Overland Sport Utility 4D

Engine: V6, EcoDiesel, 3.0T

Trans: Automatic, 8-Spd

Drive Train: 4WD

Mileage: 75,540

License:

VIN: 1C4RJFCM7F [REDACTED]

Exterior Color:

-Equipment

- | | | |
|---------------------------|--------------------------|----------------------------------|
| Hill Start Assist Control | Traction Control | Electronic Stability Control |
| ABS (4-Wheel) | Alarm System | Keyless Entry |
| Keyless Start | Air Conditioning | Power Windows |
| Power Door Locks | Cruise Control | Power Liftgate Release |
| Power Steering | Tilt & Telescoping Wheel | AM/FM Stereo |
| CD/MP3 (Single Disc) | SiriusXM Satellite | Navigation System |
| Bluetooth Wireless | Uconnect | Rear Park Assist |
| Backup Camera | Dual Air Bags | Side Air Bags |
| F&R Head Curtain Air Bags | Heated Seats | Ventilated Seats |
| Power Seat | Leather | Panorama Roof |
| Daytime Running Lights | Bi-HID Headlamps | Fog Lights |
| Rear Spoiler | Towing Pkg | Oversized Premium Wheels
20"+ |

KBB.com Value: \$22,055

Reconditioning Cost: - \$1,000

Current Market Value: \$21,055

[Handwritten signature]

Gettel Lincoln

KBB.com publication for Florida: 11/19/2021-11/25/2021

Values are subjective opinions. KBB.com and vAuto, Inc. assume no responsibility for errors or omissions.

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Attachment #3A
2022 Bill of Sale

WALLY'S CDJR OF NELLISTON
6460 STATE HWY5
NELLISTON, NY 13410
(815)993-5555

Vehicle Invoice

ANTHONY PASALACQUA

Salesman 606

Sold To:

Date: 07/26/2022

Address:

HOME: N/A

City State Zip: CANAJOHARIE, NY

YEAR: 2022

Make	Model	New/Used	Serial Number
JEEP	COMPASS	NEW	3C4NJDCB3NT

STOCK#	ODOM: 17	Price	36,780.00
Description of Additional Equipment/Accessories		Optional Equipment	N/A
SERVICE CONTRACT		MONTGOMERY COUNT	8%
		Sales Tax	2,142.40
		License & Title	210.00
AFTER MARKET OPTIONS		Total Price	39,132.40
		Financing Insurance	175.00
		DOC FEE	39,307.40
		Total Time Price	39,307.40
		Settlement:	39,307.40
		Deposit	N/A
		COD	2015 JEEP GRAND CHEROKEE
		Trade 1	10,000.00
		Payoff	N/A
		Trade 2	N/A
		Payoff	N/A
		REBATES	1,000.00
		Serial # 1C4RJFCM7FC	
		N/A	
		Bank/Pymnts TERM 1 PAYMENT 28307.4	
		Total	28,307.40

BUYER: _____

CO-BUYER: _____

DEALER: _____

ATTACHMENT #3B

2022 COMPAS PAYMENT



Wally's Chrysler Dodge Jeep Ram of
Nelliston

RECEIPT

6460 State Hwy 5, Nelliston, NY 13410
Phone: (518)993-5555

CUSTOMER	
[REDACTED]	[REDACTED]
CANAJOHARIE, NY	[REDACTED]

RECEIPT #	
[REDACTED]	[REDACTED]
DATE	
07/26/22	152718
AMOUNT	
28307.41	

Payment Received:		
Check	[REDACTED]	28307.41
	Total Received:	28307.41
Payment Applied To: COD--	[REDACTED]	
111 : 8875 : SOLD		28307.41
	Total Applied:	28307.41