

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

RECEIVED FEB 23 AM

FOR AGENCY USE ONLY 100148	
Date Received 22-AUG-2022	Repository <input type="checkbox"/>
Reference No. 11480504	

**National Highway Traffic Safety Administration**  
**1-888-DASH-2-DOT (1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
 Address: [REDACTED]  
 City: Holbrook State: MA ZIP Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
 Evening Telephone Number: [REDACTED]

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FADP3K27G[REDACTED]		MAKE FORD	Model FOCUS	Model Year 2016
Date Purchased 6-12-2021	Dealer's Name and Telephone Number Mac Haik Chrysler Dodge Jeep R 6016334954		Engine: No: Cylinders 4	Fuel Type: REG.
Original Owner <input type="checkbox"/>	Dealer's City Jackson	STATE MS	ZIP Code 39206	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 28-MAR-2022	

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 100000 POWER TRAIN, 060000 ENGINE (PWS)	Failure Mileage 55097.0	Failure Speed
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL 9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), Failure(s), Crash(es), Injury(ies).)*

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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**Narrative Description of incident(s), Crash(es), Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact's daughter owns a 2016 Ford Focus. The contact's granddaughter attempted the start the vehicle when and heard an abnormal noise. The vehicle failed to start. No warning lights was illuminated. The vehicle was towed to an independent mechanic where it was diagnosed that the spark plug was blown. The vehicle was not repaired. The vehicle was then towed to another auto body mechanic where it was also diagnosed that the spark plug was blown. The contact was informed that the spark plugs and ignition coils needed to be replaced. Additionally, a rethread kit was needed to repair damages to cylinder #4. The vehicle was repaired. The dealer was notified of the failure however, the contact was informed there was no recall associated with the failure. The contact was provided an estimate for the repair. The manufacturer was notified of the failure. The failure mileage was approximately 55,097.

*Call @ 42.105*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

REPAIR @ HOLBROOK AUTO BODY  
200 SOUTH HOLBROOK, MA 02343  
FX 3-28-22 \$619.17

TOTAL LABOR \$41.00

PARTS \$206.20

TAX \$12.89

ATTACH ADDITIONAL SHEETS IF NECESSARY

2 FEB 2023 PM 2

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, Washington, D.C. 20077-6002  
Official Business  
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:



Use the enclosed form to file a report.

or visit:  
**www.safercar.gov**

or call:  
**Vehicle Safety Hotline  
888-327-4236**




Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration