

From: [Rep. Graves](#)
To: [OST Government Affairs](#); [Dufresne, Allison \(OST\)](#); [Aponte, Francisco \(OST\)](#); [Dixon, Tamica K. \(OST\)](#)
Subject: RE: [REDACTED] #11480309
Date: Wednesday, February 15, 2023 12:46:14 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Toiyriah,

Please see the requested below.

VIN: JH4KC1F57 [REDACTED]

2015 Acura RLX registered to my wife [REDACTED]

They can also go to the following website for data on the problem:

--

Dalton G. Peterson | Veteran Liaison Office of Congressman Garret Graves (LA-06)

225-442-1731 (Office) | garretgraves.house.gov

On Mon, February 6 at 8:48, Ostgovaffairs wrote:

Good morning Dalton,

Thank you for your email. Happy to help with the constituent inquiry. To do so, can you ask the constituent to provide the VIN for the vehicle. This will help NHTSA investigate the issue and look for the documents provided by constituent. Let me know if you have any questions. Thank you.

V/r,

Toiyriah

From: Rep. Graves <repgraves@mail15.housecommunications.gov>

Sent: Friday, February 3, 2023 4:56 PM

To: OST Government Affairs <OSTGovAffairs@dot.gov>

Subject: [REDACTED] #11480309

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

Please see the attached correspondence Congressman Graves' office received regarding a case with the NHTSA regarding an acura recall/safety issue. Can your office update us on this claim?

--

Dalton G. Peterson | Veteran Liaison Office of Congressman Garret Graves (LA-06)

225-442-1731 (Office) | garretgraves.house.gov



Office of Representative Garret Graves

Digital Privacy Release Form

Complete the form below to request help with a Federal Agency. When complete, click Submit to send to our office for assistance.

Fields marked with * are required

Please Provide Applicable Identifying Information

Agency Involved

NHTSA

Prefix First Name

MI Last Name

Social Security Number

DOB

Email Address

Phone Number

Address Line 1

Address Line 2

City

State

Zip Code

Agency Case Number

Mortgage Loan Number Rank

Military Rank

11480309

N/A

N/A

Have you contacted any other elected official regarding this case?

No

If Yes, Officials Name?

Please explain the problem and the resolution/outcome you are seeking:

I had requested a recall Acura auto equipped with AWS(all wheel steering), specifically the Acura RLX. I submitted documentation on how the AWS fails and the vehicle will literally jerk the steering wheel out of your hands. In my research I was able to identify the older RLX's(prior to 2015) had a different computer control module than the new models. Yet no other components changed. I was able to obtain an internal Acura service bulletin addressing the problem. When I contracted Acura they would not help(as expected) as our vehicle was out of warranty. I only did research on the Acura RLX, but an internet search revealed several other models with the AWS has issues. I contacted the NHSTA, filed the complaint and have not received any feedback. When I call with my case number they cannot tell me whether the issue is being investigated or any other info. Outcome I am seeking is to have ANY Acura with AWS(all wheel steering) recalled and for anyone who has had to pay the \$2000.00 to get it repaired, reimbursed , or to update the control system for the AWS, before the system seriously injures someone. Acura knew there was a problem or the internal service bulletin would not have been issued. These vehicles are a significant hazard on the road and until your car snaps the wheel out of you hand you don't know anything about it. Trying to save lives here and getting owners who have been taking advantage of a fair shake. Thank you

Constituent Authorization

To be able to assist you, we must have a signed privacy release form that clearly outlines your problem and the remedy you are seeking. By checking the box below you are giving our office permission to look into the matter on your behalf. Please make sure to attach below any relevant identifying information and supporting documents which relate to your inquiry.

☒ I hereby request the assistance of the Office of Representative Garret Graves to resolve the matter described below. I authorize the Office of Representative Garret Graves to receive any information that they might need to provide this assistance. The information I have provided to the Office of Representative Garret Graves is true and accurate to the best of my knowledge and belief. The assistance I have requested from the Office of Representative Garret Graves is in no way an attempt to evade or violate any federal, state, or local law.

Date/Time

2/3/2023 12:40:55 PM

* Signature

