

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11480309
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[REDACTED]
Subject: ODI 11480309
To: nhtsa.webmaster@dot.gov

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Just received an email stating I will probably not get a phone call so let me do the best I can in explaining what Acura has done.

In my original complaint I listed 2 websites listing complaints by Acura RLX owners about steering problems and how Acura ignored the problems (did the same to me). The 1st website has 30 to 40 complaints, all of which are for 2014 to 2016 Acura RLX. Take note that the complaints STOP at the 2016 model. The reason the complaints stop is because the "precision all wheel steering control module" (some type of mini computer) changed in 2017. The part number for the 2014 to 2016 was 39300-TY2-A04. The part number starting for 2017 models and up is 39300-TY2-A12. With the new part, magically the steering issues disappeared. Acura knew there was a problem, corrected the issue in 2017 and left all the previous year owners out to dry and ignored their complaints.

If you dive deep into all the Acura All Wheel Steering models, you will see the same result. In 2017, boom, steering issues disappear.

No matter how you look at this issue, it is borderline criminal.

According to sales data, there are about 2000 Acura RLX's between the years of 2014 and 2016 that may still be on the road. All of these vehicles are driving time bombs waiting for the steering wheel to be jerked out of your hand and end up in a ditch or the oncoming lane.

Hoping this info will get NHTSA to initiate a recall on the effected models, 2014 to 2016 and look into all the other Acura models with All wheel steering and get the owners some help.

Thank you

[REDACTED]
Denham Springs, LA [REDACTED]
[REDACTED]

[REDACTED]
ASRC Federal Holding Company

[REDACTED]
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
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