



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



September 13, 2022

[REDACTED]
Washington, DC [REDACTED]

NEF-109 tgd
Ref. No. 11478958

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2018 Ford Edge vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigations. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. You indicate that you received a recall notice for your MY 2018 Ford Edge vehicle for NHTSA Safety Recall Campaign No. 22V-413. As you know, the remedy for this recall is not yet available. Ford informed NHTSA that the remedy parts are expected to be available in the 4th Quarter of 2022. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. We encourage you to continue to follow up with Ford and your dealer on the status of the parts availability for Recall 22V-413.

In addition, we entered your vehicle identification number (VIN) into our VIN Look Up Tool and identified that NHTSA Safety Recall Campaign No. 20V-469 is incomplete on your vehicle. This recall addresses a problem with front brake hoses that may rupture prematurely in certain MY 2015 through MY 2018 Ford Edge vehicles. We recommend that you contact Ford and your dealer to schedule an appointment to have Recall 20V-469 completed on your vehicle as soon as possible.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement