

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint ----- 11478930-----
Date: Monday, January 2, 2023 10:33:42 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

The company did have a recall on the parts and fixed my car. Thanks to your staff for intervening on my behalf.

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From: EVOQ (NHTSA) <EVOQ@dot.gov>
Sent: Monday, January 2, 2023 5:25:30 PM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint ----- 11478930-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation