

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: 11478878- ODI COMPLAINT
Date: Tuesday, February 21, 2023 8:12:22 AM
Attachments: 

From: 
Sent: Monday, February 20, 2023 8:40 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: 11478878- ODI COMPLAINT

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Diagnostic ran by Infinti of Charlotte Dealership in nc with service technician by the name of Robert Woodbury. This is the results from Diagnostic Test done.

attention

Additional Service Repair **Critical**

Cause

CHECK ENGINE LIGHT IS ON AND VEHICLE IS SHUDDERING BADLY TO THE POINT OF ALMOST STALLING OUT

Correction

DIAG CHECK ENGINE LIGHT

Approved 

\$ 169.88

Approved

Additional Service Repair **Critical**

Cause

FOUND MULTIPLE DTCS STORED P0746, PC SOLENOID, P1715 IN PULLY SPEED, P1778 STEP MOTOR, P0715 INPUT SPEED SENSOR, P0720 OUPUT SPEED SENSOR, P0868 FLUID PRESSURE LOW, P1723 SPEED SENSOR . DUE TO DTCS SET CVT NEEDS TO BE REPLACED. TRANSMISSION HAS INCORRECT FLUID INSTALLED AS WELL, FLUID IS RED.

Correction

REMOVE AND REPLACE THE CVT ASSEMBLY AND RECHECK FOR PROPER OPERATION

Estimated

attention

Additional Service Repair Critical

Cause

FOUND MULTIPLE DTCS STORED P0746, PC SOLENOID, P1715 IN PULLY SPEED, P1778 STEP MOTOR, P0715 INPUT SPEED SENSOR, P0720 OUPUT SPEED SENSOR, P0868 FLUID PRESSURE LOW, P1723 SPEED SENSOR . DUE TO DTCS SET CVT NEEDS TO BE REPLACED. TRANSMISSION HAS INCORRECT FLUID INSTALLED AS WELL, FLUID IS RED.

Correction

REMOVE AND REPLACE THE CVT ASSEMBLY AND RECHECK FOR PROPER OPERATION

Estimate

\$ 6,628.67



Approve

Decline



Estimated shop fees

\$ 79.95

Estimated taxes

\$ 592.45

Total estimate

\$ 8,764.04

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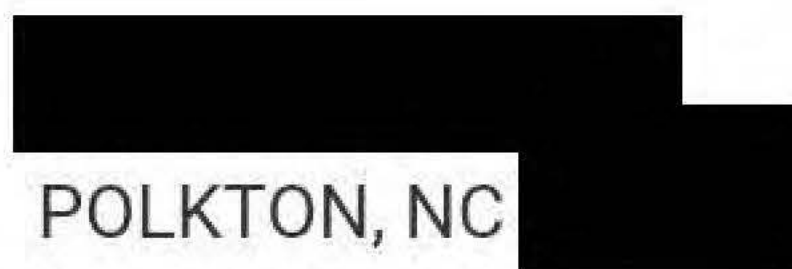
RO/TAG #:

 Feb 13, 2023**INFINITI OF CHARLOTTE**

a Sonic Automotive® Dealership



POLKTON, NC



VIN: 5N1AL0MN2DC



Updated Estimate

Step 1: Click on APPROVE or DECLINE for each recommendation presented below.

Step 2: Sign in the box on your mobile device or with your mouse on your PC.

Step 3: Click "I APPROVE THIS REVISED ESTIMATE" to send to your Advisor.

Questions, please call: [\(704\) 847-9010](tel:7048479010)

Primary Concerns Analysis

Concern ☒ OK