



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



September 9, 2022

NEF-109 ela
Ref. No. 11478739

[REDACTED]
Schenectady, NY [REDACTED]

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2009 BMW X3 vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. Your MY 2009 BMW X3 is affected by NHTSA Safety Recall Campaign No. 22V-119. A short circuit in the PCV valve heater can cause the heater to overheat, increasing the risk of a fire while driving or soon after driving while parked, in certain MY 2007 through MY 2010 BMW X3 vehicles.

We understand your concerns with the delayed remedy for Recall 22V-119. Please note that it is not unusual for manufacturers to have a delayed remedy shortly after a recall is announced. Remedy availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing and logistics.

It appears, from the repair order you provided, that the expenses you incurred were for vehicle diagnosis. This diagnosis was for a loud squealing noise coming from the engine. Keeler Motor Car Company diagnosed the problem as a faulty valve cover. There was no charge for NHTSA Safety Recall Campaign No. 22V-119 nor was the recall completed. You may ask your dealership for a meeting with a BMW district manager if you require further assistance regarding your problem. In addition, we encourage you to continue to follow up with BMW and your dealer on the status of the remedy availability for Recall 22V-119.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement