

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: RE: Follow up to ODI Complaint ----11477410 -----
Date: Thursday, February 23, 2023 3:34:54 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

hello,

Please find two pictures of the rear wheel air valve access, one picture is before the removal of the valve stem extension and one is after the removal. In the picture of the extension that was OEM for the motorhome it is very easy to access the air valve. After the removal of the air valve extension you can see that the valve is recessed to the point that it is no longer accessible to add air if needed. Also please find a picture of the tire pressure monitoring system flow through valve stem cap (this is installed in the picture), this adds approximately another 1" to the length, when removed it would make access to the valve stem impossible to service. In the event that the tire pressure monitoring system was to fail it would again be impossible to remove the monitoring cap and add air as needed. This vehicle came from the factory equipped properly to service the tire pressure as needed, Freightliner in an attempt to remedy the recall in the most cost effective way has removed the air valve extension and created another unsafe situation with the potential of serious injury.

[REDACTED]

From: EVOQ (NHTSA) <EVOQ@dot.gov>
Sent: Friday, December 23, 2022 9:11 AM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint ----11477410 -----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation



U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-AUG-2022

Repository ☐Reference No.
11477410**OWNER INFORMATION (Type or Print)**

Name [REDACTED]
 Address [REDACTED]
 City Dublin State CA ZIP Code 94568

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4UZACGFC0LC [REDACTED]		MAKE TIFFIN	Model ALLEGRO RED	Model Year 2020
Date Purchased 01/24/2020	Dealer's Name and Telephone Number		Engine: No: Cylinders 6	Fuel Type: Diesel
Original Owner Tpm Hirsch	Dealer's City Livermore	STATE CA	ZIP Code 94550	
Transmission Type Automatic	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 18-JUL-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 190000 TIRES	Failure Mileage N/A	Failure Speed N/A
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Michelin	Tire Model (Name or Number) X Line	Tire Size (Example P215/65R15) 275/80 R 22.5
DOT No. (Example: DOTM1 9ABC036)	☒ Original Requirement ☐ Prior Repair	Failure Location: Lack of access to the valve stem
Tire Component Code		Tire Failure Type: N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured N/A	Number of Deaths N/A	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2020 Tiffin Allegro Red attached to a 2020 Freightliner XC-M. The contact initially received notification of NHTSA Campaign Number: 21V921000 (Tires). The vehicle was taken to an RV dealer to be serviced under recall. Upon return of the motorhome, the contact discovered that the valve stem located on both the rear driver's and passenger's tires could not be accessed. The contact noted that the failure could lead to a failure since both rear tires could no longer be checked or inflated to monitor the tire pressure as needed. The manufacturer was notified about the issue and informed the contact that the recall repair was performed correctly; and offered no further assistance. The vehicle was not repaired. The contact had not experienced the failure. Parts distribution disconnect.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.





