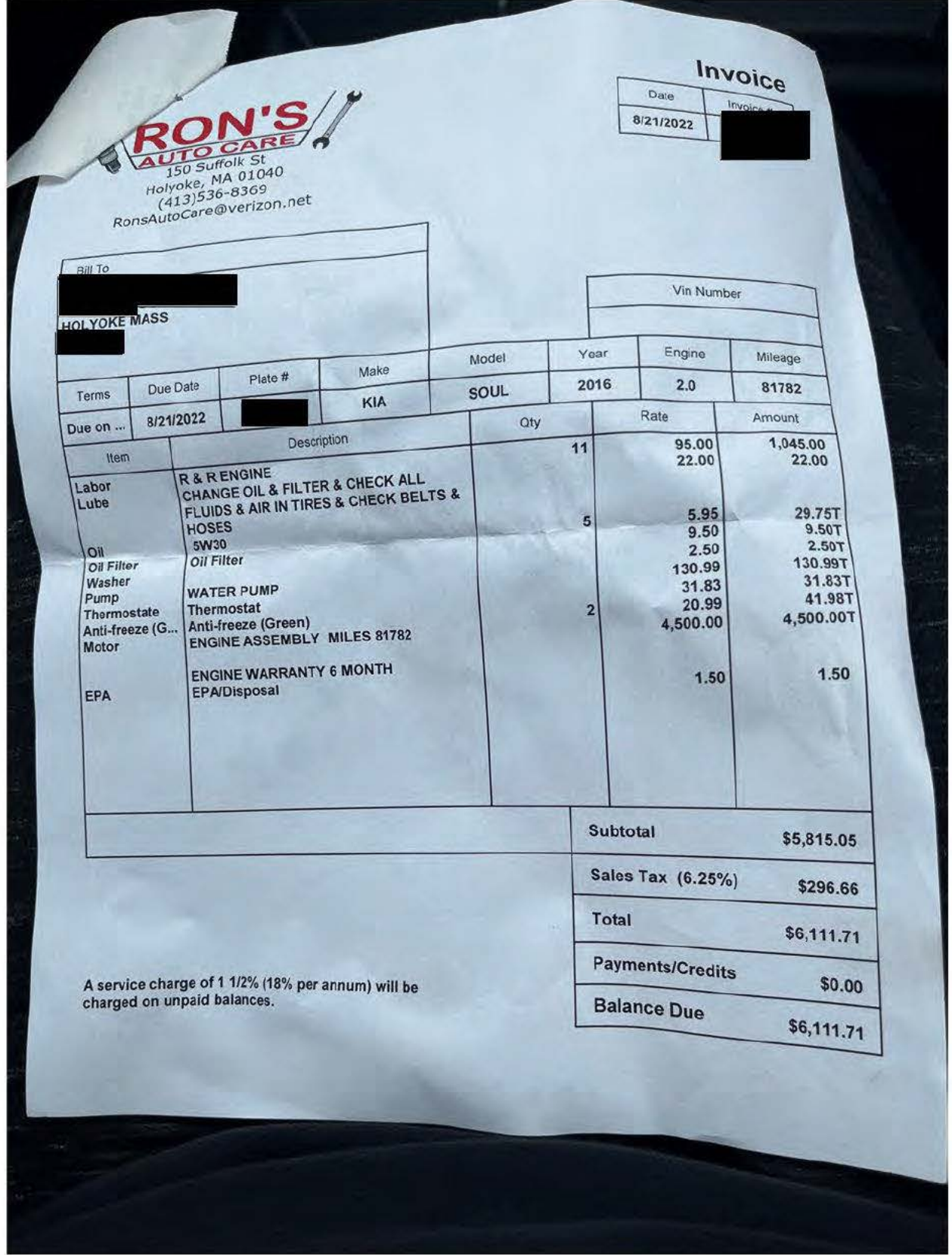


Form 1099-NEC
2021
OMB No. 1545-0047
Rev. 01-20-21

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RON'S
AUTO CARE

150 Suffolk St
Holyoke, MA 01040
(413)536-8369
RonsAutoCare@verizon.net

Invoice

Date	Invoice #
8/21/2022	[REDACTED]

Bill To
[REDACTED]
[REDACTED]
HOLYOKE MASS
[REDACTED]

Vin Number
[REDACTED]

Terms	Due Date	Plate #	Make	Model	Year	Engine	Mileage
	8/21/2022	[REDACTED]	KIA	SOUL	2016	2.0	81782
Item	Description	Qty	Rate	Amount			
Labor	R & R ENGINE	11	95.00	1,045.00			
Lube	CHANGE OIL & FILTER & CHECK ALL FLUIDS & AIR IN TIRES & CHECK BELTS & HOSES		22.00	22.00			
Oil	5W30	5	5.95	29.75T			
Oil Filter	Oil Filter		9.50	9.50T			
Washer Pump	WATER PUMP		2.50	2.50T			
Thermostate	Thermostat		130.99	130.99T			
Anti-freeze (G... Motor	Anti-freeze (Green)	2	31.83	31.83T			
	ENGINE ASSEMBLY MILES 81782		20.99	41.98T			
EPA	ENGINE WARRANTY 6 MONTH EPA/Disposal		4,500.00	4,500.00T			
			1.50	1.50			

Subtotal	\$5,815.05
Sales Tax (6.25%)	\$296.66
Total	\$6,111.71
Payments/Credits	\$0.00
Balance Due	\$6,111.71

A service charge of 1 1/2% (18% per annum) will be charged on unpaid balances.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-AUG-2022

Repository Reference No.
11477202**OWNER INFORMATION (Type or Print)**

Name

Address

City

Holyoke

State

MA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNDJP3A5XG7

MAKE
KIAModel
SOULModel Year
2016

Date Purchased

Dealer's Name and Telephone Number
Elk Grove Kia 9167531000Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City Elk Grove

STATE
CAZIP Code
95757

Transmission Type

 Antilock Brakes
 Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
01-AUG-2022**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 060000 ENGINE AND ENGINE COOLING, 060000 ENGINE (PWS)

Failure Mileage
81700.0Failure Speed
65**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL 9ABC036)

 Original Requirement
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION*(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)*

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2016 Kia Soul. The contact stated that while driving at various speeds, an abnormal knocking sound was coming from the vehicle. There was no warning light illuminated. The contact's husband inspected the vehicle and discovered that the engine was low on oil. The contact called the manufacturer and was referred to the dealer for a software update to be performed on the vehicle. The contact stated that while driving 65 MPH the following day, the vehicle began to hesitate with the oil and check engine warning lights illuminated. The contact proceeded to drive and a dark colored smoke started coming from the engine as she pulled over and shut off the vehicle. Due to the failure, the contact had the vehicle towed to her home. Upon investigation, the contact discovered NHTSA Campaign Number: 19V120000 (Engine, Engine and Engine Cooling) which she linked to the failure. The manufacturer was called back and the contact was informed that the vehicle was not under recall. The vehicle had yet to be repaired. The failure mileage was approximately 81,700.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.