

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow-up ODI complaint 11476566
Date: Thursday, February 2, 2023 8:19:30 AM

From: [REDACTED]
Sent: Wednesday, February 1, 2023 4:34 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Follow-up ODI complaint 11476566

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National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
29-JUL-2022

Repository

Reference No.
11476566

OWNER INFORMATION (Type or Print)

Name [Redacted]
 Address [Redacted]
 City Columbus State OH ZIP Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4X4TVBH27J4 [Redacted]

MAKE FOREST RIVER	Model VIBE	Model Year 2018
Date Purchased 2018	Dealer's Name and Telephone Number Capitol Hyundai Montgomery 8559842840 Speciality 7406521919	Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City Montgomery Lancaster	Fuel Type:
STATE OH	ZIP Code 43066	Incident Date(s) 29-JUN-2021
Transmission Type	Antilock Brakes <input type="checkbox"/> Cruise Control <input type="checkbox"/>	Powertrain
	Multiple Failure:	

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 162000 STRUCTURE:BODY, 190000 TIRES

Failure Mileage 9000.0	Failure Speed 55
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make CASTLE ROCK	Tire Model (Name or Number) RADIAL ST226	Tire Size (Example P215/65R15) ST225/75R15
DOT No. (Example: DOTMAL 9ABC036) JULT1MT	<input checked="" type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location: PASSENGER SIDE REAR
Tire Component Code 190000 TIRES		Tire Failure Type: BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2018 Forest River Vibe equipped with Castle Rock Tires, Tire Line: Radial ST226, Tire Size: 225/75/R15, DOT Number: JULT1MT. The contact stated while driving 55 MPH, she heard a loud abnormal sound coming from underneath the RV. The contact veered to the side of the road. The contact noticed that the rear passenger's side tire was flat. The failure mileage was 9,000. The contact replaced the tire with a spare tire. The contact drove to a RV camp and parked the vehicle. The contact purchased two new tires and replaced both rear tires. The contact then mounted the spare tire on the RV. Additionally, the contact stated while driving to her residence two miles away, the RV was shuddering. The RV was taken to an independent mechanic where it was diagnosed that the tread belts had snapped on the front passenger's side tire. The failure mileage was approximately 10,000. Upon releasing the tire, the tire caved in. The tire was replaced. The contact also stated that the spare tire that had been mounted on the RV exploded while driving. However, the contact had only driven 20 miles with the spare tire prior to mounting it on the RV. The contact stated that the tire failure damaged the under carriage of the RV and created a hole underneath. The failure also damaged the drain pipes. The RV was repaired. There was no further information provided. The dealer and the manufacturer were not notified of the failure. The RV failure mileage was 9,000. The tire failure mileage was 9,000.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.