

Safety Hotline's Questionnaire for Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

National Highway Traffic Safety Administration

FOR AGENCY USE ONLY (Do Not Write)

Date Received

29-JUL-2022

Repository ☐

Reference No.
11476489

OWNER INFORMATION (Type or Print)

Name

Address

City

Lake Havasu City

State

AZ

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5ZT3C5T82M1

MAKE
FOREST RIVER

Model
CRUSADER

Model Year
2021

Date Purchased

MAY 2022

Dealers Name and Telephone Number

JR Motors 45 Retail Center Blvd AZ 86404

Engine
No: Lynden

Fuel Type

Original Owner

☒

Dealers City

LAKE HAVASU CITY

STATE

AZ

ZIP Code

86404

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure

multiple tire failure

Incident Date(s)

07-JUL-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 190000 TIRES

Failure Mileage

1000 miles

Failure Speed

60 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

TRAILER KING

Tire Model (Name or Number)

DOT

Tire Size (Example P215/65H15)

DOT No. (Example DOTM1456789)

Location

Trailer King (unidentified)

Failure Location

US 395 WALKER, CA

Tire Component Code

Tire Failure Type

Tire critical failure explosion

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model No./Name

Seat Type

Installation System

Child Seat Component Code

Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2021 Forest River Crusader equipped with 5 Trailer King tires, Tire Size: ST225/75R15, DOT Number: 1ADB4TRT1 4020. The contact stated that the front driver's side tire had a slow leak. The tire was replaced with a spare tire. The contact stated that while driving on the spare tire there was a blowout. The contact stated that a mobile tire company replaced the tire. The tire technician inspected the front passenger, rear passenger, and rear driver side tires and advised that those tires were also damaged. In addition, showing signs of bulging, separation, and belt slipping. The contact had all the tires replaced. The tire manufacturer was notified of the failure and a case was opened. The manufacturer Forest River was also contacted and a case was opened. The approximate tire failure mileage was 1,000. ALL TIRES tread was separating one tire had a leak was changed out that tire completely failed exploding causing damage to the fifth wheel. All five tires were bad and had to be replaced at our cost. The tire company stated that people replace the tires as soon as they purchase the unit. We were not told this I was under the belief that a new trailer with new tires was SAFE AND ready to be driven.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.