

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100146 Date Received: 28-JUL-2022 Repository: <input type="checkbox"/> Reference No: 11476353	
National Highway Traffic Safety Administration		Date/Time Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED] Email Address: [REDACTED]	
OWNER INFORMATION (Type or Print)			
Name: [REDACTED] Address: [REDACTED] City: Beaufort State: SC ZIP Code: [REDACTED]		Date/Time Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED] Email Address: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3GYFNEE33G5 [REDACTED]		MAKE: CADILLAC Model: SRX Model Year: 2016	Fuel Type: GAS
Date Purchased: NOV 2015	Dealer's Name and Telephone Number: HILTON HEAD GMC/CADILLAC 843 815-1500 Dealer's City: Bluffton STATE: SC ZIP Code: 29910	Engine: No. Cylinders: 6cyl	Fuel Type: GAS
Transmission Type: AUTO <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain: [REDACTED]	Multiple Failure: [REDACTED]	Incident Date(s): 05-JUL-2022
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component's Codes: D20000 SUSPENSION		Failure Mileage: 32000.0	Failure Speed: [REDACTED]
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make: [REDACTED]	Tire Model (Name or Number): [REDACTED]	Tire Size (Standard P2) (DOT): [REDACTED]	
DOT No. (Example: DOT161 BAAED 101)	<input type="checkbox"/> Original Retread/Recap <input type="checkbox"/> Prior Repair	Failure Location: [REDACTED]	
Tire Component Code: [REDACTED]		Tire Failure Type: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: [REDACTED]	Date Manufactured: [REDACTED]	Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]	
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), condition, injury(ies).)			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: [REDACTED]	Number of Deaths: [REDACTED]
Reported to Police: N			
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: (i.e., parts repaired or replaced and if old part is available)			
The contact owns a 2016 Cadillac SRX. The contact stated that upon walking to the rear of the vehicle, he noticed that the rear tires were significantly bald and the tread belts were exposed. The contact stated that the failure occurred after the replacement of the rear adjustable toe links with a non-adjustable toe link under NHTSA Campaign Number: 21V473000 (Suspension). The dealer was notified of the issue but provided no assistance. The contact stated that it was a safety issue as he was not aware of the tire failure until he walked towards the rear vehicle. The contact stated that the mileage on the rear tires was 26,000 prior to the recall repair and he had only driven the vehicle for approximately 4,000 miles after the recall repair. The front tires were still in good condition. The vehicle was taken to an independent mechanic who informed the contact that the vehicle could not be aligned due to the non-adjustable toe links. The rear tires were replaced. The manufacturer was not notified of the issue. The failure mileage was approximately 32,000. The VIN was unavailable.			
Include, if available, Police/Fire Department Report, Photos, and Receipts/Invoices		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			



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