

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

National Highway Traffic Safety Administration

Not Received Repository

28 JUL 2022 Reference No. 11476324

OWNER INFORMATION (Type or Print)

Name: [REDACTED] Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]

Address: [REDACTED]

City: Benbrook State: TX ZIP Code: [REDACTED] Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2FMPK3K95HE [REDACTED]	MAKE FORD	Model EDGE	Model Year 2017
Date Purchased	Dealer's Name and Telephone Number		Engine No. Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	STATE FL	ZIP Code 32817
Transmission Type <input type="checkbox"/>	Antilock Brakes <input type="checkbox"/>	Powertrain	Multiple Failure: <input type="checkbox"/>
	Cruise Control <input type="checkbox"/>		Incident Date(s) 20-JUL-2022

FAILED COMPONENTS/PART(S) INFORMATION

Vehicle Components Codes: 980000 UNKNOWN OR OTHER

Failure Mileage 96434.0	Failure Speed 5
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] (Tire Model (Name or Number): [REDACTED] Tire Size (E.g. 205/60R17): [REDACTED]

DOT No. (If available): [REDACTED] Original Requirement Prior Repair

Tire Component: [REDACTED] Failure Location: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), including Contributing Information)

Crash: Yes No Fire: Yes No

Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of incident(s), Crash(es), Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. part repaired or replaced (and if old part is available)

The contact owns a 2017 Ford Edge. The contact stated that the sunroof was damaged. The contact related the failure to heat [REDACTED]. The contact also stated while driving approximately 5 MPH, the transmission was slipping with an abnormal grinding sound. The check engine warning light was illuminated. The contact stated that the failure was related to NHTSA Campaign Number: 22V413000 (Power Train). The vehicle was not diagnosed or repaired. The manufacturer was not notified of the failure. The approximate failure mileage was 96,434.

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The sunroof has Heat Bubbles in it, that lead
the it cracking + water damage was on the ceiling of car.
cracks are currently keeping water out with Flex Tape.

I looked at complaints on this issue on line there are
several people who have reported the same issue. Why
is this Not a RECALL?

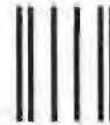
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$100



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NECESSARY
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IN THE
UNITED STATES



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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

