

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11475282
Date: Monday, August 8, 2022 8:27:48 PM

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[REDACTED]
Subject: Ford Safety Recall Complaint
To: nhtsa.webmaster@dot.gov
Cc: [REDACTED]

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RE: Manufacturer Recall Number22S11
NHTSA Recall Number22V150

I filed a verbal complaint stating that Ford has not addressed the safety recall on my 2017 Ford Expedition Platinum suv (VIN - 1FMJU1LT3HE[REDACTED]) in a timely manner. I received a letter from Ford in April regarding the recall and had my car in to a local dealer in Katy, Texas on May 23 at which time they ordered a new master cylinder as a remedy to the recall issue. The part is still on backorder and the dealer told me that they have no idea when the part will be available. I also contacted Ford but all they do is call the local dealer and then tell me what the dealer has already told me.

I called the NHTSA a couple of weeks ago but haven't heard from anyone. Was I supposed to get an email from the NHTSA or some communication from Ford?

Please let me know what the next step will be other than wait for Ford to get parts.

Thanks!

[REDACTED]
Sent from [Mail](#) for Windows

[REDACTED]
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