

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

of Transportation National Highway Traffic Safety Administration to report vehicle safety defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 21-JUL-2022 Repository: ☐ Reference No.: 11475079	
OWNER INFORMATION (Type or Print)			
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]	
Address: [REDACTED]		E-mail Address: [REDACTED]	
City: Villa Park	State: IL	ZIP Code: [REDACTED]	Evening Telephone Number: [REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2C4RC1N7X[REDACTED]		MAKE: CHRYSLER	Model Year: 2018
Date Purchased: [REDACTED]	Dealer's Name and Telephone Number: <i>private party</i>		Engine: No: Cylinders: [REDACTED]
Original Owner: ☐	Dealer's City: Elmhurst	STATE: IL	Fuel Type: <i>regular</i>
Transmission Type: <i>automatic</i>	☒ Antilock Brakes	Powertrain: <i>automatic + electric</i>	Multiple Failure: [REDACTED]
☒ Cruise Control	Incident Date(s): 11-FEB-2022		
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 100001 HYBRID PROPULSION SYSTEM		Failure Mileage: <i>doesn't apply</i>	Failure Speed: <i>doesn't apply</i>
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make: [REDACTED]	Tire Model (Name or Number): [REDACTED]	Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (Example: DOTM1 9ABC036): [REDACTED]	☐ Original Requirement	Failure Location: [REDACTED]	
☐ Prior Repair	Tire Failure Type: [REDACTED]		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: [REDACTED]	Date Manufactured: [REDACTED]	Model No./Name: [REDACTED]	
Seat Type: [REDACTED]	Installation System: [REDACTED]		
Child Seat Component Code: [REDACTED]	Failed Part: [REDACTED]		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: [REDACTED]	Number of Deaths: [REDACTED]
Reported to Police: N			
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). The contact owns a 2018 Chrysler Pacifica Hybrid. The contact received notification of NHTSA Campaign Number: 22V077000 (Hybrid Propulsion System) however, the part to do the recall repair was not yet available. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The dealer was made aware of the issue and confirmed that parts were not yet available. The manufacturer was made aware of the issue and confirmed that parts were not yet available. The contact had not experienced a failure. VIN tool confirms parts not available. <i>Vehicle sold to Hoesch Chrysler, Elmhurst, IL on 8/3/22 after repeated requests for information to PCA hotline with no resolution for a period from 2/22. Beginning 9/22, started receiving notifications from PCA that requested scheduling repair for vehicle that were ignored.</i>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			