

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

| | |
|------------------------------|-------------------------------------|
| FOR AGENCY USE ONLY 100148 | |
| Date Received 21-JUL-2022 | Repository <input type="checkbox"/> |
| Reference No. 11475071 | |

OWNER INFORMATION (Type or Print)

| | |
|--|------------------------------|
| Daytime Telephone Number [REDACTED] | E-mail Address [REDACTED] |
| Evening Telephone Number [REDACTED] | |

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

| | | | |
|---|---|--------------------|-------------------------------|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FAHP2E8SDG [REDACTED] | MAKE FORD | Model TAURUS | Model Year 2013 |
| Date Purchased 2012 | Dealer's Name and Telephone Number Tom Wood Ford 3178464241 | | Engine: No: Cylinders |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City Indpls. | STATE IN | ZIP Code 46240 |
| Transmission Type | <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain | Multiple Failure: Steering |
| Incident Date(s) 17-JUL-2022 | | Fuel Type: Flex | |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | |
|---|-----------------------------|--------------------|
| Vehicle Components Codes: 010000 STEERING | Failure Mileage 100000.0 | Failure Speed 5 |
|---|-----------------------------|--------------------|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | |
|-----------------------------------|--|--------------------------------|
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
| DOT No. (Example: DOTMAL 9ABC036) | <input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair | Failure Location: |
| Tire Component Code | Tire Failure Type: | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|--|--------------------------------|---------------------------|
| Make: CYBEX | Date Manufactured: 07-AUG-2020 | Model No./Name: ETERNIS 5 |
| Seat Type: | Installation System: | |
| Child Seat Component Code: 500600 Failed Part: Suspected counterfeit | | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

| | | | | |
|--|---|---------------------------|------------------|-------------------------|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths | Reported to Police N |
|--|---|---------------------------|------------------|-------------------------|

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2013 Ford Taurus. The contact stated that while turning into the driveway at approximately 5 MPH, the power steering failed to operate as needed. The power steering assist warning light was illuminated. The contact towed the vehicle to the dealer who diagnosed that steering gear failed and needed to be replaced. The vehicle had not been repaired. The manufacturer was made aware of the failure and informed the contact that the VIN was not included in a recall. The approximate failure mileage was 100,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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