

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
 To: [EVOQ \(NHTSA\)](#); [REDACTED]
 Cc: [NHTSA ODI CRD](#); [REDACTED]
 Subject: ODI-11474901
 Date: Thursday, July 21, 2022 3:33:47 PM
 Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]

Subject: request [REDACTED] complanit 11474901
 To: nhtsa.webmaster@dot.gov

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Hello. My husband spoke to your agency this afternoon in reference to a complaint. The worker asked for use to send in a copy of our bill in reference to the tiquan repair. Any questions I can be reached at this email or by cell at [REDACTED].

Sincerely, [REDACTED]

...
 ----- Forwarded Message -----

From: [REDACTED]
 To: [REDACTED]
 Sent: Wednesday, July 20, 2022 at 02:14:50 PM EDT
 Subject: [REDACTED]
 Sent from my iPhone
 [REDACTED]

[REDACTED]
 ASRC Federal Holding Company
 [REDACTED]
 7000 Muirkirk Meadows Drive, Beltsville, MD 20705
asrcfederal.com | Purpose Driven. Enduring Commitment.

The preceding message (including attachments) is covered by the Electronic Communication Privacy Act, 18 U.S.C. sections 2510-2512, is intended only for the person or entity to which it is addressed, and may contain information that is confidential, protected by attorney-client or other privilege, or otherwise protected from disclosure by law. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Please reply to the sender that you have received the message in error and destroy the original message and all copies.

GENSINGER MOTORS INC
842 VALLEY RD
CLIFTON, NJ 07013-2424
973-778-8500

SAI

REF#

sch #
20/22
R CODE 02305A
x 12

Contactless

\$861.28

INT

APPROVED

CUSTOMER #:

EAST HANOVER, NJ

HOME:

BUS:

CONT:

CELL:

INVOICE

Gensinger
Motors, Inc.

842 Valley Road at Rt. 3 & 46
Clifton, NJ 07013
(973) 778-8500
Fax (973) 778-1297
www.gensingervw.com

PAGE 1

SERVICE ADVISOR: 20002 Rogelio N Maqan

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT		
BLUE	16	VOLKSWAGEN TIGUAN	WVGBV7AX8GW		37416/37421		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31AUG16 DD			17:30 20JUL22		132.00	CASH	19JUL22
R.O. OPENED	READY	OPTIONS:	DLR	ENG:			
19JUL22	19JUL22			2.0 Liter Turbo			

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER STATE GAS ODOR IS PRESENT WHEN VEHICLE IS PARKED. PLEASE

CHECK AND ADVISE

D DIAGNOSE AND REPLACE FUEL LINE

82 C 4.50

594.00 594.00

1 06E-127-065-N ADAPTER

7.68 7.68 7.68

1 06J-127-501-AB FUEL LINE

196.09 196.09 196.09

B PERFORM MULTI POINT INSPECTION FORM / /

MPI PERFORM MULTI POINT INSPECTION FORM

82 C 0.00

0.00 0.00

CUSTOMER PAY SHOP SUPPLIES & HAZARDOUS WASTE REMOVAL FOR REPAIR ORDER

10.00

WEB CREATED 2022-07-17

09:56:08AM TAKEN BY

Showroom Hours:

9:00 - 8:00 Mon. - Thurs.
9:00 - 6:00 Friday
9:00 - 5:00 Saturday

Service Hours:

8:00 - 6:00 Mon. - Fri.
8:00 - 4:00 Saturday

Payment Options:



How we serve you better at:

1. Saturday service
2. Early and late drop-off service
3. Courtesy cars available
4. We have Volkswagen trained technicians
5. We use genuine Volkswagen parts and accessories
6. Complete body repair facility on premise
7. Brushless car wash and Hunter Alignment equipment.
8. We are a participating VW Club Dealer
9. Customer satisfaction is our #1 GOAL.

DESCRIPTION	TOTALS
LABOR AMOUNT	594.00
PARTS AMOUNT	203.77
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
HAZ. WASTE REMOVAL	10.00
TOTAL CHARGES	807.77
LESS INSURANCE	0.00
SALES TAX	53.51
PLEASE PAY THIS AMOUNT	861.28

Thank You!

CUSTOMER COPY