

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

FOR AGENCY USE ONLY 100148

Date Received

18-JUL-2022

Repository ☐Reference No.
11474461**OWNER INFORMATION (Type or Print)**

Name			
Address			
City	Baton Rouge	State	LA
		ZIP Code	

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C4RC1BG1KR		MAKE CHRYSLER		Model PACIFICA		Model Year 2019			
Date Purchased		Dealer's Name and Telephone Number Christian Brothers Automotive 2254321330				Engine: 3.6 No: Cylinders 6		Fuel Type: GAS	
Original Owner ☐		Dealer's City Baton Rouge		STATE LA		ZIP Code 70817			
Transmission Type		☐ Antilock Brakes ☐ Cruise Control		Powertrain FRONT WHEEL DRIVE		Multiple Failure:		Incident Date(s) 10-MAY-2022	

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 110000 ELECTRICAL SYSTEM		Failure Mileage 55540.0		Failure Speed	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM1 9ABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			

APPLICABLE INCIDENT INFORMATION*(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)*

Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths		Reported to Police N	
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2019 Chrysler Pacifica. The contact stated while driving the vehicle at an undisclosed speed, the electrical system warning light illuminated. The vehicle was taken to an unknown dealer but was not diagnosed or repaired. The vehicle was then taken to an independent mechanic where it was diagnosed that the auxiliary battery and main battery had failed. The vehicle was repaired. The manufacturer was notified of the failure. The failure mileage was approximately 55,540.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.