

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW:
Date: Friday, December 2, 2022 1:52:06 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Friday, December 2, 2022 12:29 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject:

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Per the request of November 28, 2022, attached you will find the updated DOT Vehicle Owner's Questionnaire in regard to our Grand Design Transcend. Please feel free to contact me if you have any questions or concerns.

Thank you,

[REDACTED]
[REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-JUL-2022

Repository ☐Reference No.
11474014**OWNER INFORMATION (Type or Print)**

Name [REDACTED]
 Address [REDACTED]
 City TALLAHASSEE State FL ZIP Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 573TT3328M [REDACTED] MAKE GRAND DESIGN Model TRANSCEND 265BH Model Year 2021

Date Purchased 1/26/2021 Dealer's Name and Telephone Number Great American RV Engine: No: Cylinders Fuel Type:

Original Owner ☐ Dealer's City DeFuniak Springs STATE FL ZIP Code 32435

Transmission Type ☐ Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 07-JUL-2022
☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 190000 TIRES Failure Mileage 4500.0 Failure Speed 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make FTS Tire Model (Name or Number) WESTLAKE Tire Size (Example P215/65R15) LT31X10.5-15

DOT No. (Example: DOTM1 9ABC036) ☒ Original Requirement Failure Location: PASSENGER SIDE FRONT
☐ Prior Repair

Tire Component Code 190000 TIRES Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2021 Grand Design Transcend Travel Trailer equipped with Westlake Tires, Tire Line: Super ST tires, Tire Size: ST225/75/R15. The contact stated that while towing the Travel Trailer at approximately 65 MPH, the trailer began to violently shake and vibrate. After stopping to inspect the trailer, it was discovered that the front passenger's side tire had experienced complete tread separation but the tire remained inflated. Additionally, the rear passenger's side tire had developed a bubble on the tread. The manufacturer of the RV was notified of the failure. The tire manufacturer was not yet contacted. The failure mileage was 4,500. Trailer sustained body damage as a result of tire failure in addition to tire replacement. All five tires were replaced on the side of Interstate 10 in Monticello, FL. Total repair costs \$1,357.22, 5 tires, metal fabrication, fender flair, electric outlet, miscellaneous metal brackets. All repair labor completed by the owner. Manufacturer recommended contacting Lions Head Tire for assistance but offered no assistance with repair cost. Lions Head covered \$525.00 of the tire replacement cost due to tire failure.

Owner contacted dealer to procure repair parts and was advised metal replacement parts were unavailable and these tires are referred to as "China Pops." Metal Fabrication was done by a local shop to replace the lower panels surrounding the left side tires. Trailer damage to the upper portion of the trailer would require removal of siding and owner opted to leave as is.

Owner: [REDACTED] can be reached at [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.