



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**



January 17, 2023

[REDACTED]  
Concord, CA [REDACTED]

NEF-109 ela  
Ref. No. 11472932

Dear [REDACTED]:

Thank you for the follow up letter about your model year (MY) 2020 Honda CR-V vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). I am pleased to respond.

We appreciate the additional information you provided about the problem you are experiencing with your vehicle. Reports from motorists are a very important source of information for us. ODI has received reports similar to yours and is reviewing all available data concerning allegations of inadvertent activation of the automatic collision mitigation braking system in MY 2017 through MY 2022 Honda CR-V vehicles. While we continue to review this issue, no investigation has been opened nor determinations reached at this time. However, we entered your information into our database where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at [www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls\\_808795.pdf](http://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf).

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief  
Consumer Engagement Division  
Office of Defects Investigation  
Enforcement