



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



July 19, 2022

NEF-109 tgd
Ref. No. 11471814

Los Angeles, CA

Dear :

Thank you for the letter about your model year (MY) 2007 Volvo V70 vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We understand your dissatisfaction with the charcoal-gray color of the replacement air bag installed in your MY 2007 Volvo V70. As you know, the air bag required replacement under NHTSA Safety Recall Campaign No. 21V-800, which affects certain MY 2001 through MY 2007 V70 vehicles. The driver's air bag inflator may explode during deployment, due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling. You feel that it should be Volvo's responsibility to provide an air bag that matches the interior of your vehicle.

We researched your problem and located the Volvo parts bulletin for Recall 21V-800, which indicates that only charcoal-grey air bags will be provided (enclosed). As such, although the color did not match, Volvo met its obligation for the recall by replacing the defective air bag. We recommend that you continue to work with Volvo and your dealer to explore the potential for an amicable resolution regarding the air bag color. We entered your information into our database. You can learn more about safety-related defects and see an explanation of NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Parts Bulletin

TITLE:

**Recall R10136: Drivers Airbag
Model / Year: V70 and XC70 MY 2001-2007**

GROUP:**88****CAT/NO:****R10136****CAR MARKET:****United States****REVISIONS:****ISSUE DATE:****2021-10-14****STATUS DATE:****2021-10-14****Page 1 of 2**

“Right first time in Time”

Reference Bulletins: QB 10136

Volvo Car USA LLC on behalf of Volvo Car Corporation, has decided to launch Recall R10136 on certain V70 and XC70 MY 2001-2007 vehicles.

Volvo has identified if the airbag inflator propellant tablets are subjected to elevated moisture levels and frequent high inflator temperatures, the tablets can start to decay and form dust particles. This localization of moisture leads to volumetric changes of the tablets surface creating dust over time. Dust increases burn surface area and thereby burn rate. Higher burn rate can result in higher combustion chamber pressure and risk of inflator rupture. This condition could render the driver to be struck by fragments of metal from the inflator.

The corrective action is to replace the Driver Airbag.

A total of 194,546 U.S. vehicles are eligible for this recall.

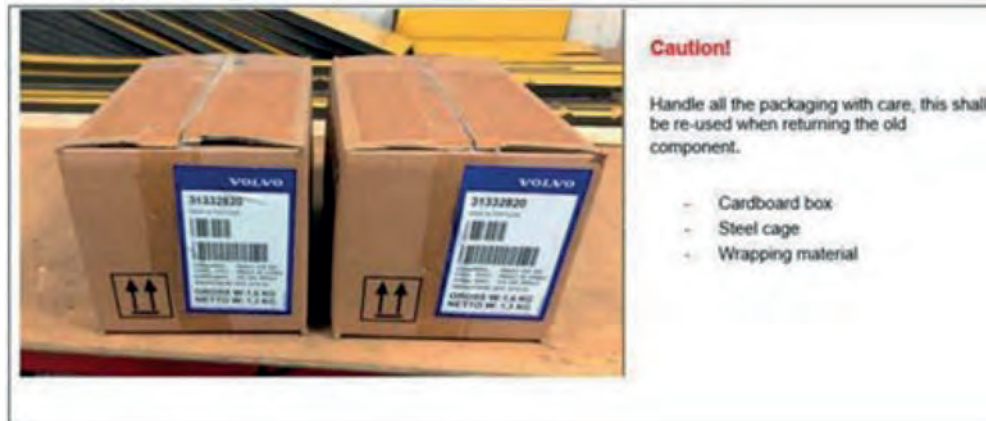
PARTS RETURN PROCESS INSTRUCTIONS AVAILABLE.

It is imperative that NO AIRBAGS ARE DETONATED/DEPLOYED once removed from the vehicle. VIDA may instruct the technicians to do so but detonating the airbag should not be done. Defective parts will be required to be sent back to Volvo for disposal.

NOTE: Please refer to the separate document with specific RETURN PROCESS INSTRUCTIONS. Refer to SMB 88-010 and Parts Bulletin 88-010.

Please refer to Parts Bulletin R10136 for part number information.

Parts Bulletin 88-R10136



NOTE: Replacement airbags will only be supplied in charcoal-gray.



Illustration of Interior, example

The following part numbers apply:

Part Number	Description	Qty
32332161 3-Spoke	Air Bag	1
32332168 4-Spoke	Air Bag	1

Note: A limited number of cars, MY01-02, have a 4-spoke steering wheel with RTI (Road Traffic Information). QB and Parts Bulletin will be updated with this part number as soon as parts are available.