

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 15-JUN-2022 Repository: <input type="checkbox"/> Reference No: 11469352	
OWNER INFORMATION (Type or Print)			
Name: [REDACTED] Address: [REDACTED] City: Detroit State: MI ZIP Code: [REDACTED]		Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED] Evening Telephone Number:	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMBJ03AC3CL [REDACTED]		MAKE: HYUNDAI Model: TUCSON	Model Year: 2012
Date Purchased: 2020	Dealer's Name and Telephone Number: LaFontaine Toyota 8339880477	Engine No./Cylinders: 2.4 engine 4	Fuel Type: GAS
Original Owner: <input type="checkbox"/>	Dealer's City: Dearborn STATE: MI ZIP Code: 48124	Incident Date(s): 01-AUG-2021 Feb 4, 2022	
Transmission Type: Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain: Multiple Failure Oil-Switched	Incident Date(s): 01-AUG-2021 Feb 4, 2022
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 060000 ENGINE (PWS) Recalled Oil-Switch fail to work, to Engine Failure		Failure Mileage: 18000.0	Failure Speed: 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:	Tire Model (Name or Number):	Tire Size (Example: P215/65R15)	
DOT No. (Example: DOT14M SABC1136)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code:	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident, failure(s), crashes, injuries)			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured:	Number of Deaths:
			Reported to Police: N
Narrative Description of Incident(s), Crash(es), Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). The contact owns a 2012 Hyundai Tucson. The contact received notification of NHTSA Campaign Number: 19V063000 (Engine and Engine Cooling). The contact took the vehicle to a local dealer and had a recall remedy completed. The contact stated that three days later while driving 70 MPH and depressing the accelerator pedal, the vehicle failed to accelerate as needed. The contact stated that the low oil pressure warning light was illuminated. The contact was able to park at a nearby parking lot and checked the oil level and saw that the level was low. The contact added one-fourth of a quart of oil and restarted the vehicle but heard an abnormal noise. The vehicle was not drivable. The contact towed the vehicle to the local dealer, where it was diagnosed with needing the engine to be replaced. The vehicle was not repaired. The manufacturer had been informed of the failure. The failure mileage was approximately 180,000.			
Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Engine Replacement Cost \$12,000 Dollars

I was out of Rental Car Expenses Over \$1500. for 2 months

Due to Dealer, Mistreatment from Customer Service, at Lafontaine said could not get to my car for 3 to 5 months

Oil Switch Put on when part came, due to second installment of fixall. The life of the engine is the oil switch

Where did the oil go or did not register on vehical to cause problems to damage engine

Dealer said it is Catastrophic Damage to engine. This is the second Car Lafontaine Messed up ATTACH ADDITIONAL SHEETS IF NECESSARY with oil incident that cost me two engines. One oil change. Now oil switch. 2012 Tucson.

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



NO RECORDS PROVIDED

CUSTOMER #: [REDACTED]

Feldman Hyundai of New Hudson

30492 Lyon Center Dr. East
New Hudson, MI. 48165
Phone: 248-486-1901
www.feldmanautomotive.com

WORKORDER

DETROIT, MI [REDACTED]

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MICHIGAN REPAIR FACILITY
REGISTRATION NUMBER: F-181482

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 3746 POLL, LAVON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SILVER	12	HYUNDAI TUCSON	KM8JU3AC3CU [REDACTED]		182152/	T3894	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07JUL12 IS							
07JUL12 DD		07JUL2017	18:00 24MAY22		150.00	CASH	
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter_DOHC					
24MAY2022 16:30							

LINE OF CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A DRIVE		CPC	CUSTOMER STATES THAT AFTER THEY HAD RECALL 181 PERFORMED ON THE VEHICLE, VEHICLE WAS BEING DRIVEN THEN THEY BEGAN TO NOTICE LOUD ENGINE NOISE COMING FROM THE ENGINE BAY. INSPECT VEHICLE AND ADVISE
			EST: MISC 319.00 TOTAL 319.00

B HE99F CPC CCE VEHICLE INSPECTION PERFORMED



C TRIM CPC CUSTOMER ADVISED THAT THEY ARE TO EMAIL MAINTENANCE RECORDS

PARTS RETURN: YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED, EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE, AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.

PAYMENT TERMS: I agree to pay the cost of any diagnosis, inspection and repair work... credit card upon completion of the repairs unless the Dealership agrees to other payment arrangements in advance.

SUBLET REPAIRS: Some repairs must be sublet due to the type of service required. The location will be disclosed upon request.
 It is necessary to disassemble the vehicle to provide an estimated price for repairs. The estimated teardown, inspection and reassembly charge (including parts and labor) is \$_____.

SHOP SUPPLY CHARGE: A charge not to exceed \$40.00 will be added for shop supplies used in connection with the repair.

HAZARDOUS WASTE DISPOSAL CHARGE: A charge equal to \$_____ will be added for the disposal of hazardous waste materials.

PLEASE SEE THE REVERSE SIDE OF THIS REPAIR ORDER FOR THE WARRANTY STATEMENT AND DISCLAIMER AND OTHER IMPORTANT INFORMATION.

Signing Below: I agree that: (1) I have read this Repair Order and I authorize a completion of the services/repairs listed above in accordance with the terms and conditions herein; (2) the Dealership may operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle; and (3) I authorize the retrieval of on-board data as needed to facilitate vehicle repairs and the sharing of that data with the vehicle manufacturer for diagnosis.

PARTS: All parts installed are new original equipment manufacturer unless otherwise indicated.
STORAGE CHARGES: A storage charge equal to 150.00 will be assessed and shall accrue daily if the vehicle is not picked up within 2 working days from the date you are notified that the repairs are complete or after the communication of an estimate if you fail to authorize repairs.

PRELIMINARY ESTIMATE \$ 319.00
ESTIMATE: YOU HAVE THE RIGHT TO RECEIVE A WRITTEN ESTIMATE IF THE PRICE OF THE DIAGNOSIS, SERVICE OR REPAIR OF A MOTOR VEHICLE WILL BE \$50 OR MORE OR UPON REQUEST IF REPAIRS WILL COST LESS THAN \$50. THE ESTIMATED PRICE WILL NOT BE EXCEEDED BY MORE THAN 10% OR \$50, WHICHEVER IS LESS, WITHOUT YOUR WRITTEN OR ORAL APPROVAL. IF YOU WANT TO WAIVE YOUR RIGHT TO A WRITTEN ESTIMATE, PLEASE REQUEST AND COMPLETE THE "WAIVER OF ESTIMATE" FORM.

(Initial) Please provide a written estimate.
(Initial) I wish to complete the "Waiver of Estimate" form.

Original Estimate (Parts & Labor)	Authorized Additional Costs	Authorized By:	New Total Amount Agreed Upon	Date & Time
\$	\$		\$	
Revised Estimate				

TECHNICIAN COPY

05/17/2022

HISTORY LISTING

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09:59:50

CUSTOMER NAME : [REDACTED] SERIAL NO. : KMBJU3AC3CU [REDACTED]

R.O NO. : [REDACTED] R.O DATE : 01/31/2022 R.O TYPE : S
MILEAGE : 181978 ADVISOR NO. : 1689

JOB NUMBER : 1 OPERATION 98HYZZ OP. DESC. RECALL
SALE TYPE : W TECHNICIAN NO(S). 0726
COMPLAINT ↗ RECALL PARTS ARE IN
958TUCSON CANISTER INSP. & KIT (20-01-012H)
CAUSE : campaign
CORRECTION : inspected and installed auxiliary canister per campaign

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
[REDACTED] 90C071R1

JOB NUMBER : 2 OPERATION 97HYZZ OP. DESC. RECALL ~~BY~~
SALE TYPE : W TECHNICIAN NO(S). 0726
COMPLAINT ↗ C/S RECALL PARTS ARE IN
181YOIL PRESSURE SWITCH/OIL PAN (19-01-012H)
CAUSE : campaign
CORRECTION : oil pan failed inspection, replaced oil pan and oil pressure
switch per campaign.

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
[REDACTED] 91C012R1

JOB NUMBER : 3 OPERATION 07HYHM02MULTI OP. DESC. MULTI POINT INSP
SALE TYPE : I TECHNICIAN NO(S). 0726
CORRECTION : complete

Repair Cost

REPAIR ESTIMATE

RO# - 6/13/2022 11:30 AM

SERVICE ADVISOR
 Lavon Poll
 lpoll@feldmanauto.com
 (248) 264-5192

PREPARED FOR

Replacement Cost

PRINTED - 6/13/2022
 QUOTE EXPIRES - 7/13/2022
 REPAIR FACILITY ID -

2012 HYUNDAI TUCSON
 KM8JU3AC3CU
 Mileage 182,152

SERVICE NAME					COST
[Primary]: DRIVE : DRIVEABILITY CONCERN					
LABOR					\$0.00
[Primary]: HE99P : CCE VEHICLE INSPECTION PERFORMED					
LABOR					\$0.00
[Primary]: SHORT BLOCK REPLACEMENT-MAY NEED ADDITIONAL PARTS.					
LABOR					\$3,850.00
PARTS	Qty	Description	Number	Price	Total
	1	SHORT	2G0522GU00HRM	\$2,865.11	\$2,865.11
	1	HEAD	71RU52GF00	\$1,319.44	\$1,319.44
	1	OVERHAUL KIT	209102GM00	\$227.18	\$227.18
	1	GUIDE	2443125001	\$29.34	\$29.34
	1	CAMSHAFT ASSY-INTAKE	24100-2G000	\$221.65	\$221.65
	1	CAMSHAFT EXHAUST	242002G000	\$237.19	\$237.19
	1	CVVT INTAKE	2435025000	\$244.52	\$244.52
	1	OIL FLOW CONTROL VALVE-INT	24355-2G500	\$120.13	\$120.13
	1	CVVT EXHAUST	243702G000	\$306.10	\$306.10
	1	OIL FLOW CONTROL VALVE-EXH	24375-2G500	\$182.11	\$182.11
	1	TENSIONER ARM	2446125051	\$12.77	\$12.77
	1	TIMING COVER	213502G100	\$316.56	\$316.56
	8	BOLT-CYLINDER HEAD	22320-25000	\$9.08	\$72.64
	2	BOLT-CYLINDER HEAD	22321-25001	\$9.44	\$18.88
	2	WASHER-CYLINDER HEAD BOLT	22322-25001	\$1.26	\$2.52
	1	ROD ASSY-OIL LEVEL GAUGE	26611-2G020	\$16.61	\$16.61
	1	GUIDE-OIL LEVEL GAUGE	26612-2G000	\$17.24	\$17.24
	8	VALVE-INTAKE	22211-2G000	\$12.39	\$99.12
	8	VALVE-EXHAUST	22212-25002	\$16.60	\$132.80
	1	CHAIN	2432125000	\$93.48	\$93.48
	1	CHAIN TENSIONER	2441025001	\$104.35	\$104.35
	1	CHAIN-PUMP	2432225050	\$49.76	\$49.76
	1	MANIFOLD ASSY-INTAKE	28310-2G080	\$595.05	\$595.05
	4	INJECTOR	353102G300	\$108.95	\$435.80
	4	PLUG ASSY-SPARK	18845-11160	\$17.92	\$71.68
	2	COOLANT/ANTI-FREEZE 1 GALLON	00232-19010	\$23.16	\$46.32
Parts and labor sub total					\$11,688.35

RENTAL AGREEMENT NUMBER [REDACTED]

RECEIPT

Rental Cars

YOUR INFORMATION

Customer Name : [REDACTED]
Budget Corp Disc. : YAERD ONLINE
Methods Of Payment : MASTER [REDACTED]

YOUR VEHICLE INFORMATION

Budget Car Num : [REDACTED]
Plate Number : [REDACTED]
Veh Grp Charged : Subcompact
Veh Grp Rented : Intermediate
Veh Description : RED TOYOTA COROLLA 4 DR
Total Driven : 100 MIs Odometer In: 24374 MIs
Fuel Reading: Out 0.0 Gal ; In 0.0 Gal

YOUR RENTAL

Pickup Date/Time : MAR 21,2022@12:35 PM
Pickup Location : 3845 ROCHESTER ROAD
TROY,MI [REDACTED] US

Return Date/Time : APR 20,2022@12:33 PM
Return Location : 27364 WOODWARD AVENUE
ROYAL OAK,MI,48067,US

YOUR VEHICLE CHARGES:

MIN 28 DAY,IF NOT MET DLY RT= 35.00MAX 59 DAY
RATE CHART TIME AND MILEAGE
MIs : Unlimited
HRLY : 17.51
AD DY: 26.61
PER : 744.99 PR@ 744.99= 744.99
Less 10.0% Discount = 74.50
Time & Mileage: 670.49
TAXABLE FEES
VEH LICENSE RECOUP 1.40 /DY + 42.00
ENERGY RECOVERY FEE .60 /DY + 6.00
Subtotal Charges: 718.49
Sales Tax 6.000% + 43.11
NON TAXABLE ITEMS
Your Total Charges Paid: 761.60
Prepayment : .00
NET CHARGES: USD 761.60
Your Total Due: 0.00
Fuel service: .3330/MI 9.990/Gal

YOUR OPTIONAL PRODUCTS/SERVICES

Customer Name : [REDACTED]
Drivers Lic Number : [REDACTED]
Budget Corp Disc. : NIOWEEK PUSH
Methods of Payment : MASTER [REDACTED]

Budget Car Num : [REDACTED]
Plate Number : [REDACTED]
Veh Description : WHI KIA FORTE
Odometer Out : 13062 MIs
Fuel Gauge Reading: Full

Pickup Date/Time : FEB 21,2022@11:37 AM
Pickup Location : 3845 ROCHESTER ROAD
TROY,MI,48063,US

Return Date/Time : MAR 21,2022@12:00 PM
Return Location : 3845 ROCHESTER ROAD
TROY,MI,48063,US

Additional Fees May Apply If Changes Are Made To Your Return Date, Time And/Or Location.

YOUR ESTIMATED VEHICLE CHARGES

MIN 28 DAY,IF NOT MET DLY RT= 35.00MAX 59 DAY
RATE CHART TIME AND MILEAGE
HRLY : 17.51
AD DY: 26.61
PER : 744.99 PR@ 744.99= 744.99
MIs : Unlimited
Multi discount applied- 100.02
Your Estimated Time & Mileage: 636.97
VEH LICENSE RECOUP 1.40 /DY + 39.20
ENERGY RECOVERY FEE .60 /DY + 6.00
Estimated Subtotal Charges: 682.17
Sales Tax 6.000% + 40.93
Prepay Voucher 723.10

YOUR OPTIONAL PRODUCTS/SERVICES

Loss Damage Waiver 30.99/Day Declined
Personal Accident and Effects 9.95/Day Declined
Emergency Sickness Plan 6.00/Day Declined
Supplemental liability Insurance 16.50/Day Declined
By my initials I accept or decline optional services/products as shown above. [REDACTED]
Please return the vehicle with the same fuel level as you received it. Please provide a receipt for fuel purchased. If you do not, additional fuel fees may apply: 800-874
MIs equals a 16.99 flat rate fee. 875 MIs and above equals .3444 per MI or 9.990 per Gal. [REDACTED]
I understand that important information on cashless toll roads and e-Toll services can be found at budget.com/etoll. [REDACTED]

 **HYUNDAI**
Technical Service Bulletin

GROUP ENGINE	NUMBER [REDACTED]
DATE JANUARY 2022	MODEL(S) APPLICABLE VEHICLES BELOW

SUBJECT: ENGINE WARRANTY EXTENSION (TXXM)

This TSB supersedes 21-EM-005H-1 to add additional models and model years – 2018 Sonata Hybrid/Plug-in (2.0L), 2018 Tucson (2.0L), and 2018-19 Elantra GT (2.0L).

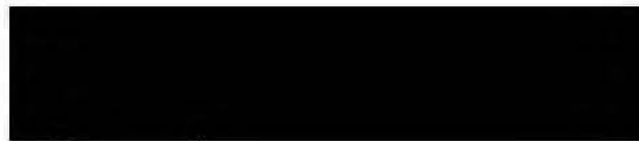
Description: The Powertrain warranty coverage for certain engine repairs and/or replacement *where the engine damage or malfunction is related to connecting rod bearing wear*, has been extended to * 15 years or 150,000 miles from the date of original retail delivery or date of first use, whichever occurs first, and is valid for original and subsequent owners.

Please refer to TSB 21-01-025H (or latest version) for applicable campaign part numbers and labor ops.

If there are no applicable campaign labor op codes for a model/model years available in the above TSB, please follow the shop manual and submit under the warranty claim screen in WEBDCS using LTS related op codes.

Applicable Vehicles:

- Certain 2010-2012MY Santa Fe (CM) with 2.4L Theta II MPI Engines
- Certain 2012-2017MY Veloster (FS) with Gamma 1.6L GDI engines
- Certain 2010-2013MY Tucson (LM) with Theta II 2.4L MPI engines
- Certain 2011-2015MY Sonata Hybrid (YF HEV) with Theta II 2.4L MPI Atkinson engines
- Certain 2014MY Elantra Coupe (JK) with Nu 2.0L GDI engines
- Certain 2014-2016MY Elantra (MD) with Nu 2.0L GDI engines
- Certain 2014-2015MY Tucson (LM) with Nu 2.0L GDI engines
- Certain 2014-2017MY Elantra GT (GD) with Nu 2.0L GDI engines
- Certain 2016-2018MY Sonata Hybrid/Plug-in (LF HEV/PHEV) with Nu 2.0L GDI engines
- Certain 2016-2018MY Tucson (TL) with Nu 2.0L GDI engines
- Certain 2018-2019MY Elantra GT (PD) with Nu 2.0L GDI engines



They Put A
CASE

Deereborn say I don't Qualify
Because Powertrain Warranty.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

CUSTOMER #:



HYUNDAI of NEW HUDSON

30492 Lyon Center Dr. East
New Hudson, MI. 48165
Phone: 248-486-1901
www.feldmanautomotive.com

INVOICE

PAGE 1

MICHIGAN REPAIR FACILITY
REGISTRATION NUMBER: F-161482

DETROIT MI

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 3746 LAVON POLL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SILVER	12	HYUNDAI TUCSON	KMBJU3AC3CU [REDACTED]		182152/182152	T3894	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07JUL12 DD		07JUL2017	18:00 24MAY22		150.00	CASH	13JUN22
R.O. OPENED	READY	OPTIONS: ENG:2.4 Liter DOHC					
16:30 24MAY22	10:03 13JUN22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES THAT AFTER THEY HAD RECALL 181 PERFORMED ON THE VEHICLE, VEHICLE WAS BEING DRIVEN THEN THEY BEGAN TO NOTICE LOUD ENGINE NOISE COMING FROM THE ENGINE BAY. INSPECT VEHICLE AND ADVISE

CAUSE: Engine failure.

DRIVE DRIVEABILITY CONCERN

5890 Wood, Justin LIC#: M286679
CPC

319.00 319.00

PARTS: 0.00 LABOR: 319.00 OTHER: 0.00 TOTAL LINE A: 319.00

182152 Engine failure. Verified concern. Vehicle has knocking noise coming from engine assy. Check engine light is on and flashing. Used GDS to scan for fault codes, Fault code p1326 was found. Performed engine bearing inspection according to tsb 22-01-023h1. Engine failed bearing test. Inspected vehicle for oil leaks or engine damage. Engine level full. verified campaign 181 has recently been done. No leaks or damage found. Submitted info and photos to Hyundai for engine replacement under warranty extension TXXM. Engine replacement was declined by Hyundai (PA 100509) due to vehicle not meeting criteria for warranty extension TXXM by mileage. TXXM warranty extension ends at 15 years or 150,000 miles, which ever comes first. Engine replacement needed due to internal rod bearing failure. customer declined any additional diagnosis and engine replacement.

B CCE VEHICLE INSPECTION PERFORMED

HE99P CCE VEHICLE INSPECTION PERFORMED

5890 Wood, Justin LIC#: M286679
CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CUSTOMER ADVISED THAT THEY ARE TO EMAIL MAINTENANCE RECORDS

TRIM TRIM CONCERNS

5890 Wood, Justin LIC#: M286679
CPC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

PLEASE SEE THE REVERSE SIDE OF THIS REPAIR INVOICE FOR THE WARRANTY STATEMENT AND DISCLAIMER AND OTHER IMPORTANT INFORMATION.

*SHOP SUPPLY COST: We have added a charge not to exceed \$40.00 to the Repair Order for shop supplies used in connection with this repair.

Original Estimate (Parts & Labor)	Authorized Additional Costs	Authorized By:	New Total Amount Agreed Upon	Date & Time

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	