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From [REDACTED]

Sent: Wednesday, June 8, 2022 1:00 PM

To: mstewart@hmausa.com; HyundaiNationalCustomerCare@hmausa.com; OVSCPublic (NHTSA)
<OVSCPublic@dot.gov>; mds@sstrialawyers.com; gonnellia@thesultzerlawgroup.com

Subject: Hyundai Santa Fe Sport 2013

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Dear Sir,

I have a 2013 Hyundai Santa Fe Sport. VIN 5XYZU3LB5D [REDACTED] 68k miles. I am the second owner of the car. I bought the car a month ago from the first owner. The engine of my car was replaced in February 2022 due to the safety recall. I saw a check engine on my car today and I called my local dealer, however they told me there is a charge for diagnostic and repair. I told them my engine was recently replaced and I am covered under warranty, however they insist that I have to contact Hyundai for more detail. I contacted Hyundai customer service and they told me I do not have any warranty. I am really frustrated about this situation and not sure what should be my next step.

The article states that subsequent owners are also covered under warranty.

<https://www.hyundainews.com/en-us/releases/2883>

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