

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Form Approved: O.M.B. No. 2127-	
				FOR AGENCY USE ONLY 1001-48	
Name		Date Received	Repository ☐		
Address		09-JUN-2022	Reference No. 11468435		
City		Vehicle Telephone Number	E-mail Address		
State		Evening Telephone Number			
ZIP Code					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		MAKE	Model	Model Year	
5NPE24AF4H1		HYUNDAI	SONATA	2017	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
05/23/2017	Ricart Auto Mall		No. Cylinders	GASOLINE	
Original Owner	Dealer's City/State	STATE	ZIP Code		
		OH	43055		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failures	Incident Date(s)	
	☒ Cruise Control	Gasoline	Excessive Oil Consumption	01-NOV-2020	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 060903 ENGINE (PWS)			Failure Mileage	Failure Speed	
			40000.0		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM1 9A5C036)	☐ Original Requirement ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
The contact owns a 2017 Hyundai Sonata. The contact stated that upon inspection it was determined that the vehicle was consuming an excessive amount of engine oil. The contact regularly monitored the engine oil levels and determined that at least one quart of oil was being consumed per 1,000 miles. The vehicle was taken to the local dealer who performed an oil consumption test and determined no failure was found. The manufacturer was not yet notified of the failure. The failure mileage was 40,000.					
Hyundai installed a new engine curing the problem to our satisfaction					
Thank you very much for your help in this matter					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Jan. 4. 2023 11:03AM

No. 0792 P. 1