

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: Jeep Patriot CPS Ref# 11468245  
**Date:** Thursday, November 3, 2022 10:51:29 AM  
**Attachments:** [REDACTED]

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**From:** [REDACTED]  
**Sent:** Wednesday, November 2, 2022 10:26 AM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** Jeep Patriot CPS Ref# 11468245

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

NHTSA,

I have attached an updated Form OMB#2127-0008 for my vehicle. I also have attached the repair bill for your records.

Regards,  
[REDACTED]

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received:

08-JUN-2022

Repository Reference No.  
11468245**OWNER INFORMATION (Type or Print)**

Name  [REDACTED]  
 Address  [REDACTED]  
 City Chicago State IL ZIP Code  [REDACTED]

Daytime Telephone Number:

Evening Telephone Number:

E-mail Address:

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C4NJRF6GD [REDACTED]		MAKE JEEP	Model PATRIOT	Model Year 2016
Date Purchased 23-JAN-2017	Dealer's Name and Telephone Number Brian Bemis Worldauto Inc; 8157487300		Engine: 2.4 No: Cylinders: 4	Fuel Type: GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City: Sycamore	STATE IL	ZIP Code 60178	
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 4 WHEEL DRIVE	Multiple Failure:	Incident Date(s) 05-JUN-2022

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 061700 ENGINE AND ENGINE COOLING:ENGINE:CRANK/CAMSHAFT POSITION SENSOR	Failure Mileage 41580.0	Failure Speed:
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):
DOT No. (Example: DOTM1 9ABC035)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code:	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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**Narrative Description of Incident(s), Crash(es), Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:  
 i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2016 Jeep Patriot. The contact stated while driving at various speeds, the vehicle would jerk with unknown warning lights illuminated and the vehicle would stall. The contact stated he was able to coast to the side of the road. The contact stated that he turned the vehicle off and on when the failure first occurred however, on the second failure occurrence the vehicle failed to restart. The vehicle was towed to the dealer where the diagnosis was crankshaft position sensor failure. The crankshaft position sensor was replaced. The contact stated researched the failure online and found NHTSA Campaign Number: 16V907000 (Engine and Engine Cooling) however, the VIN was not included in the recall. The manufacturer was not made aware of the issue. The approximate failure mileage was 41,580.

Old part not available. I contacted Chrysler Customer Service about issue on 09-Jun-2022.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Service and Parts Center  
 5133 W. Irving Park Rd. Chicago, IL 60641  
**MarinoCJD.com**  
 Phone (773) 777-2000



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JAN CARLOS RODRIGU 7911	TAG NO 3706	INVOICE DATE 06/07/22	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 41,588	COLOR BLACK CLEAR
[REDACTED]	YEAR / MAKE / MODEL 16/JEEP/PATRIOT/4DR 4WD	DELIVERY DATE	DELIVERY MILES	STOCK NO.
CHICAGO, IL [REDACTED]	VEHICLE I.D. NO. 1 C 4 N J R F B 6 G D [REDACTED]	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R. D. DATE 06/06/22	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		MO: [REDACTED]

**TOTALS**

DEAR VALUED CUSTOMER YOUR SERVICE EXPERIENCE WITH US IS VERY IMPORTANT. YOU WILL BE RECEIVING AN E-MAIL SURVEY FROM CHRYSLER ASKING YOU IF YOU WERE SATISFIED AND IF YOU WOULD RECOMMEND US FOR SERVICE TO A FAMILY MEMBER FRIEND OR COLLEAGUE. IF YOU FEEL YOU CAN NOT GIVE US A SCORE OF 10 OUT OF 10 PLEASE LET US KNOW HOW WE CAN ENHANCE YOUR EXPERIENCE FOR YOUR NEXT VISIT.

PLEASE NOTE: A STORAGE FEE OF \$25.00 PER DAY WILL BE ASSESSED IF VEHICLE IS NOT PICKED UP WITHIN 36 HOURS AFTER NOTIFICATION OF COMPLETED SERVICE REPAIRS UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE IN ADVANCE

TOTAL LABOR....	946.00
TOTAL PARTS....	34.27
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	-3.43
TOTAL TAX.....	3.52
<b>TOTAL INVOICE \$</b>	<b>980.36</b>



**IMPORTANT**  
 IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED WITH THE SERVICE PERFORMED ON YOUR VEHICLE, PLEASE CONTACT OUR SERVICE DIRECTOR IMMEDIATELY.  
 THANK YOU

*Thank You.  
 We really appreciate your business!*



CUSTOMER SIGNATURE

The Reynolds and Reynolds Company, ERANTIME, CC659760 O, (05/17)



Service and Parts Center  
 5133 W. Irving Park Rd. Chicago, IL 60641  
**MarinoCJD.com**  
 Phone (773) 777-2000

		<b>CELL:</b> [REDACTED]	
CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE
[REDACTED]	JAN CARLOS RODRIGU 7911	3706	06/07/22
CHICAGO, IL	LABOR RATE	MILEAGE	COLOR
	LICENSE NO.	41,588	BLACK CLEAR
	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
	16/JEEP/PATRIOT/4DR 4WD		
	VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCTION DATE
	1 C 4 N J R F B 6 G D		
	F.T.E. NO.	P.O. NO.	F.O. DATE
			06/06/22
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	
[REDACTED]	[REDACTED]	MO: [REDACTED]	

LABOR & PARTS				
J#	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
J# 1 44CHZ2			ENGINE MINOR	946.00
TECH(S):7701 Customer States CHECK ENGINE LIGHT WAS ON AND WENT OFF AND N OW VEHICLE WONT START (Engine Concern) VERIFIED CRANK NO START. TESTED FUEL AND IGNITION. FOUND NO CRANK REFERENCE AT PCM. FOUND CRANKSHAFT POSITION SENSOR INOP REPLACED CRANK SENSOR, AND VERIFIED REPAIR. TEST DROVE				
JOB # 1	1	5033307-AE	SENSOR CRA	34.27
				JOB # 1 TOTAL PARTS 34.27
				JOB # 1 TOTAL LABOR & PARTS 980.27
J# 2 99CHZ			MULTI-POINT INSPECT	0.00
TECH(S):7701 (Multi-point inspection according to maintenance interval) COMPLETE COMPLEMENTARY MULTI-POINT INSPECTION				
JOB # 2				0.00
				JOB # 2 TOTAL PARTS 0.00
				JOB # 2 TOTAL LABOR & PARTS 0.00
J# 3 01CHZLOF			CHANGE OIL & FILTER	WARRANTY
TECH(S):7701 (Change engine oil and filter ) OIL CHANGE NEEDED OEM Oil & Filter Change 07/17				
JOB # 3	1	4892339-AB	FILTER ENG	WARRANTY
JOB # 3	6	68523008-AA	OIL 5W20	WARRANTY
				JOB # 3 TOTAL PARTS 0.00
				JOB # 3 TOTAL LABOR & PARTS 0.00
J# 4 06CHZROTATE			TIRE ROTATION	WARRANTY
TECH(S):7701 (Rotate tires) Rotate Tires 08/17				
JOB # 4				0.00
				JOB # 4 TOTAL PARTS 0.00
				JOB # 4 TOTAL LABOR & PARTS 0.00
MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	1CHP	CUSTOMER GOOD WILL DISCOUNT		-3.43
				TOTAL - MISC -3.43

COMMENTS  
 TAG NUMBER IS 3706

**IMPORTANT**  
 IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED WITH THE SERVICE PERFORMED ON YOUR VEHICLE, PLEASE CONTACT OUR SERVICE DIRECTOR IMMEDIATELY.  
 THANK YOU

*Thank You.  
 We really appreciate your business!*

The Reynolds and Reynolds Company, ERKINTIME, CC659760, Q (09/17)