

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\); DataQuality, DataQuality \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint ----11467199 -----
Date: Wednesday, October 5, 2022 6:16:38 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Edited.

Thanks,

[REDACTED]

From: EVOQ (NHTSA) <EVOQ@dot.gov>
Sent: Monday, October 3, 2022 9:31 AM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint ----11467199 -----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148 Date Received 02 JUN 2022 Repository Reference No. 11462199

OWNER INFORMATION (Type or Print)

Name Address City Milton State MA ZIP Code Daytime Telephone Number Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 52671 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side MAKE BMW Model X5 Model Year 2022 Date Purchased Feb-2022 Dealer's Name and Telephone Number Herb Chambers BMW of Boston 6177311700 Engine: No. Cylinders Fuel Type: Original Owner Dealer's City Boston STATE MA ZIP Code 02134 Transmission Type Antilock Brakes Powertrain Multiple Failure - emergency brake - IMPACT PREVENTION Incident Date(s) 01-MAR-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 181000 VEHICLE SPEED CONTROL/ACCELERATOR PEDAL, 030000 BRAKES (PWS) Failure Mileage 1000.0 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM1 94BC936) Original Requirement Prior Repair Failure Location: Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make Date Manufactured Model No./Name Seat Type: Installation System Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police Y

Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2022 BMW X5. The contact stated that his foot was caught on the mat and the vehicle accelerated. The contact had to engage the parking brake to stop the vehicle. There were no warning indicator lights illuminated. While the vehicle was idling in the driveway, the vehicle lunged forward, crashed into an unknown vehicle and the vehicle drove into the garage. There was no reported fire but the fire department was on the scene. There were no reported injuries. A police report was filed. The vehicle was towed to an independent mechanic. The contact called the local dealer but the vehicle was not diagnosed or repaired. The manufacturer was not notified. The failure mileage was approximately 1,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.