

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p align="center">DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
				Date Received 31-MAY-2022	Repository <input type="checkbox"/>
OWNER INFORMATION (Type or Print)		Daytime Telephone Number		E-mail Address	
Name		Address		Evening Telephone Number	
City Grand Rapids	State MI	ZIP Code			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2GNALDEK9G1		MAKE CHEVROLET	Model EQUINOX	Model Year 2016	
Date Purchased 1-21-2016	Dealer's Name and Telephone Number Wilkins Buick GMC 740-203640 888-455-7001 Tom Stehauer Auto Sales		Engine: No: Cylinders 6 cylinder	Fuel Type: Regular Unleaded	
Original Owner <input type="checkbox"/>	Dealer's City Grand Rapids Grand Rapids	STATE MI MI	ZIP Code 49507 49548	Incident Date(s) 10-MAY-2022	
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:		
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 136300 VISIBILITY;WINDSHIELD WIPER/WASHER;LINKAGES			Failure Mileage 84306.0	Failure Speed wipers quit working when I reversed + started to drive	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTMAL 9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
<p>Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>The contact owns a 2016 Chevrolet Equinox. The contact stated after attempting to activate the windshield wipers, the wipers failed to operate as needed. The vehicle was taken to an independent mechanic where it was diagnosed that the motor and arms needed to be replaced on the windshield wipers. The vehicle was repaired. The dealer was not contacted. The manufacturer was not notified of the failure. The approximate failure mileage was 84,306.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

VanLaar's Auto Service

6640 S. Division Ave.
 Grand Rapids, MI. 49548
 Phone: 616-455-3940 Fax: 616-455-3940
 Proudly Serving the Community Since 1957

INVOICE

Org. Est. #

INVOICE

Printed Date: 05/24/2022 Work Completed: 05/24/2022

2016 Chevrolet - Equinox LTZ - 2.4L, In-Line4 (145CI) VIN(K)
 Lic #: Odometer In : 84075
 VIN # : 2GNALDEK9 G
 Grand Rapids, MI
 Home -- Cellular

Part Description / Number	Qty	Sale	Ext	Labor Description	Ext
Oil Filter 67082	1.00	7.79	7.79	Change Motor Oil Lube Chassis	20.00
DEXOS Motor Oil 5W30	5.00	5.99	29.95	Changed Motor Oil & Replaced Filter, Added 5 QTS DEXOS Motor Oil, Lube Chassis, Check all Fluid Levels	
Front Ceramic Pads PC1421	1.00	90.66	90.66	Rotate Tires	n/c
Front Disc Brake Rotor BR900748	2.00	90.99	181.98	Rotate Tires	
Wiper Linkage 602-211	1.00	176.41	176.41	Replace front disc pads and rotors.	95.00
				Replace front brake pad linings and disc rotors. Clean and lubricate brake calipers and slide mechanisms. Check and fill brake fluid. Road test vehicle.	
				WIPER TRANSMISSION - Remove & Replace	99.00
				Diagnose wipers not working	40.00
				Tested and found wipers not working. Checked power and fuse, ok. Removed wiper cowl to test for power to motor and found motor working properly, but linkage broken off. Needs new linkage to correct.	

Total pd out of pocket for
 Wiper malfunction:
 \$315.41
 18.92 tax
\$ 334.33

Org. Estimate 60.00 Revisions 384.00 Current Estimate 444.00

Revision # 1, Previous Estimate Amount: 60.00, Additional Cost: 384.00, Revised Estimate: 444.00, Parts: \$272.64 Labor: \$95.00 Sublet: \$0.00 Taxes & Fees: \$16.36 Authorized by: Date - 5/24/2022 Time - 9:22 AM. Initiated By - Shop, Phone Number - Home: 616-481-2151

Labor:	254.00
Parts:	486.79
SubTotal:	740.79
Tax:	29.21
Total:	770.00
Bal Due:	\$0.00

[Payments - Elec - Credit Card - \$770.00]

Vehicle Received: 5/24/2022

Customer Number:

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts is one year or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair. All parts are new unless stated.

Signature _____ Date _____