

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#) [REDACTED]
Subject: ODI-11466641
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[REDACTED]
Subject: ODI #11466641 Update
To: nhtsa.webmaster@dot.gov

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To whom it may concern,

An update to the problem reported in May (#11466641) concerning the 2021 Santa Fe. In July, while traveling, I received another powertrain error notification in the vehicle. I had to cancel my trip and return home. When I turned the car into the dealer service department the next day, they diagnosed the problem as the vehicle needing a new transmission for this just over the one-year-old vehicle. My vehicle currently has approximately 20,500 miles on it and had approximately 18,500 miles on it when it went to the dealership in May. The mileage is above the 18,000 lemon law threshold and protections.

As of today, the vehicle has been at the dealership for a total of 38 days with a no eta for what is a backorder of transmissions.

Please let me know if there are any questions.

[REDACTED]
ASRC Federal Holding Company

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