

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: Follow up to ODI Complaint ----- 11466215-----  
**Date:** Wednesday, September 21, 2022 8:51:29 AM  
**Attachments:** [11466215 \(version 1\).pdf](#)

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**From:** [REDACTED]  
**Sent:** Tuesday, September 20, 2022 5:07 PM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** Follow up to ODI Complaint ----- 11466215-----

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Please see revised Complaint Form. I can be reached at [REDACTED] with any questions. Thank you

[REDACTED]

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-MAY-2022

Repository Reference No.  
11466215**OWNER INFORMATION (Type or Print)**

Name  [REDACTED]  
 Address  [REDACTED]  
 City East Palestine State OH ZIP Code  [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
 2FMPK4K93J[REDACTED] MAKE FORD Model EDGE Model Year 2018

Date Purchased Dealer's Name and Telephone Number Engine: 2.0 No: Cylinders 4 Fuel Type: GAS

Original Owner  Dealer's City STATE ZIP Code

Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain ALL WHEEL DRIVE Multiple Failure: Incident Date(s) 05-MAY-2022

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 060000 ENGINE (PWS) Failure Mileage 85000.0 Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL 9ABC036)  Original Requirement  Prior Repair Failure Location:

Tire Component Code Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION***(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)*

Crash  Yes  No  Fire  Yes  No  Number of Persons Injured Number of Deaths Reported to Police N

**Narrative Description of Incident(s), Crash(es), Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

The contact owns a 2018 Ford Edge. The contact stated that the check engine warning light was illuminated. The contact noticed blue smoke coming out of the exhaust. The contact took the vehicle to an independent mechanic who diagnosed that there was fluid leaking into the cylinder. The coils, spark plugs, and cylinder #2 were replaced; however, the failure persisted. The vehicle was taken back to the independent mechanic who diagnosed the vehicle and determined that the engine needed to be replaced. The vehicle had not been repaired. The manufacturer was made aware of the failure. The approximate failure mileage was 85,000.

The engine failure and need of replacement was confirmed by Klaben Ford on 5/31/22. The engine was replaced by Klaben Ford on 6/17/22 for a cost of \$6,141.57. Also car rental was required in the amount of \$674.51.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.