

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11466138
Date: Thursday, July 21, 2022 3:11:13 PM

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[REDACTED]

Subject: Complaint number 11466138
To: nhtsa.webmaster@dot.gov

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Dear Sir,

I filed this complaint on 5/25/22 but have not had any response. The dealership has rebuilt the engine and returned my car, charging me \$3400. This represents 10% of the cost Hyundai created by pricing the new engine by individual nut and bolt at retail prices. In reality, I have probably paid more than the cost of the engine to Hyundai. Since Hyundai have not acknowledged a problem with a well maintained engine seizing at 39k miles with no warning, I assume the new engine could have the same problem. I was lucky the first time, I just pulled off the freeway before the engine seized, but I am concerned that if the same happened again it might result in an accident. Has Hyundai acknowledged a problem with these engines and corrected it? If so, why has a recall not been issued and I not charged for their manufacturing mistake?

Regards
[REDACTED]

[REDACTED]
ASRC Federal Holding Company
[REDACTED]

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