



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



NEF-109 tgd
Ref. No. 11465412

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2018 Hyundai Santa Fe Sport vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. Your MY 2018 Hyundai Santa Fe is affected by NHTSA Safety Recall Campaign No. 22V-056. As you know, Hyundai is recalling certain MY 2017 through MY 2018 Santa Fe Sport vehicles. The Anti-Lock Brake System (ABS) module could malfunction and cause an electrical short, which could result in an engine compartment fire.

We understand your concerns with the parts delay for Recall 22V-056. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. Hyundai informed NHTSA that the final remedy for recall 22V-056 will be available soon. When you receive the final notice, you should contact Hyundai and your dealer to schedule an appointment to have the recall completed immediately. We encourage you to continue to follow up with Hyundai and your dealer on the status of the parts availability for the recall.

Chapter 301 of Title 49 of the United States Code (U.S.C.) does not require manufacturers to accommodate or reimburse owners for additional expenses associated with a safety recall, such as alternate transportation, as a result of the defect. Nor does the statute authorize the Federal government to accommodate or reimburse vehicle owners for any additional expenses associated with safety recalls or to assist vehicle owners in obtaining accommodations or reimbursements for additional expenses associated with an alleged defect.

In addition, your request to have your vehicle replaced does not fall under our jurisdiction. We encourage you to continue to work with Hyundai and your dealer to explore the potential for an amicable resolution to your problem. You may ask your dealership for a meeting with a Hyundai district manager regarding your problem. You may also consider contacting your local Consumer Protection Agency or the California Attorney General's Office regarding your problem and rights under state law. However, we entered your information into our database where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement