

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway
Traffic Safety
Administration1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

PDR AGENCY USE ONLY

100148

Date Received

Repository ☐

17-MAY-2022

Reference No.
11465031

OWNER INFORMATION (Type or Print)

Name

Address

City

Highland

State

CA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTD0Y387114

MAKE

TOYOTA

Model

CELICA

Model Year

2000

Date Purchased

1004

Dealer's Name and Telephone Number

921 New York St. Redlands, CA 9666115911

Engine

No. Cylinders

Fuel Type:

Original Owner

☐

Dealer's City Redlands

STATE

CA

ZIP Code

Transmission Type

☒

Antilock Brakes

Powertrain

Multiple Failure

Incident Date(s)

01-JAN-2008

☒

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 110000 ELECTRICAL SYSTEM, 120000 EXTERIOR LIGHTING

Failure Mileage

123268.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code:

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐Yes ☒

No

Fire

☐Yes ☒

No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2000 Toyota Celica. The contact stated that the daytime running lights failed to turn off as needed, causing the battery to be drained. The vehicle was taken to the local dealer where it was diagnosed that the running lights needed to be adjusted. The vehicle was repaired, however, the failure recurred. The vehicle was taken to an independent mechanic and the contact was informed that the headlight switch needed to be replaced. The contact stated that the failure was related to NHTSA Campaign Number: 04V566000 (Exterior Lighting). The manufacturer was notified of the failure however, no additional assistance was provided. The approximate failure mileage was 123,268.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I took the car to different mechanics to turn off daytime running lights the car will not stop draining power when you shut the car down at night it will keep draining power all night on the battery car battery will be dead in the morning Toyota had a recall on my car stating daytime headlights will not turn off draining the battery I took it to Toyota to fix it for 2 day they had it said they did all they could do and would not fix it I said it is recalled you have to fix it and I don't pay for it Sincerely Sam

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**Think your vehicle
has a safety defect?**

If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



ALVAREZ

TIRES & AUTO SERVICES

Phone 909.862.4832

Leo 909.518.7415 • Eddie 909.213.0911
26856 Baseline St. • Highland, CA 92346

AUTO REPAIR ORDER

NAME	[REDACTED]
ADDRESS	[REDACTED]
CITY, STATE	[REDACTED]

QUAN	PART NO.	NAME OF PART	PRICE	CUSTOMER'S INFORMATION			
				DATE 10/1/19	CUSTOMER'S ORDER NO.	WHICH DISPOSED	PHONE
				YEAR • MAKE • MODEL 00 TOYOTA CELICA		SERIAL NO. MOTOR NO.	
				LICENSE NO.	ODOMETER	WRITTEN BY	
				☐ LUBE ☐ OIL CHANGE ☐ FLUSH TRANS. ☐ FLUSH DIFF. ☐ WASH ☐ POLISH			
		1 BATTERY REPLACED					
		1 COMPLETE TUNE UP					
		FRONT STRUT REPAIR					\$1000
		1 CAC AIR REPAIR					
		1 FRONT BRACKET W/ RUTORS					
		1 REAR BRACKS					
				GAS, OIL & GREASE		ACCESSORIES	
				LABOR ONLY			
				GALS. GAS		PARTS	
				QTS. OIL		ACCESSORIES	
				LBS. GREASE		GAS, OIL, & GREASE	
				TOTAL GAS		MISC. MERCHANDISE	
				OIL & GREASE		SUBLET REPAIRS	
				☐ RETAIN PARTS			
				☐ DESTROY PARTS			
				TOTAL ACCESSORIES		TAX	
				AUTHORIZED BY		TOTAL \$1000	
ESTIMATE AMOUNT • PARTS & LABOR							

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL, AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR, TRUCK OR VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANICS LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR, TRUCK OR VEHICLE TO SECURE THE AMOUNT OF REPAIRS THEREON AFTER FIVE (5) DAYS OF STORAGE. A STORAGE FEE WILL BE APPLIED.

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

TEARDOWN ESTIMATE: I UNDERSTAND THAT MY CAR WILL BE REASSEMBLED WITHIN _____ DAYS OF THE DATE SHOWN IF I CHOOSE NOT TO AUTHORIZE THE SERVICES RECOMMENDED.

1. I request an estimate in writing before you begin repairs.

2. Please proceed with repairs, but call me before proceeding if the price will exceed _____.

3. I do not want an estimate.

AUTO REPAIR ORDER

Repair Order

SPO - Filled



00 TOYOTA CELICA 210 BLUE
JTDDY38T1Y0

LPM C

RO # [REDACTED] In Process
Tag # / Mileage [REDACTED] 123304
Service Writer PAT MCDONALD
Date Opened 05/09/22

Ln	Description	Hours	Rate	Ex't en
7	49TOZ50D: CELICA D/R LIGHTS SSC 50D CERTAIN 2000-2001 CELICA VEHICLE DAYTIME RUNNING LIGHTS MAY EXCEED NHTSA STANDARDS FOR BRIGHTNESS Pay Meth: MR WARR-TOYOTA Stat: I Est: 1.10 143.82 Part: 04004-66120 :DRL KIT 1 70.47 Spec Ord			
8	900.: ELECTRICAL OP CODES customer states the daytime lights stay on Pay Meth: MR Internal Stat: I Est: .00 .00			

[Previous](#)[Next](#)

Function* [REDACTED]

Total Estimate

Disp Totz

Service History

Customer Information

GL Transactions

ODI NUMBER
11465031

RECEIPT

No. [REDACTED]

DATE

3-31-2020

FROM

[REDACTED]

\$180.00

DOLLARS

☐ FOR RENT
☐ FOR

one Honda Civic

ACCT

PAID

[REDACTED]

☒ CASH☐ CHECK☐ MONEY ORDER☐ CREDIT CARD

FROM

EDDIES AUTO

TO

BY

[REDACTED]

A-2501
T-46820**RECEIPT**

No. [REDACTED]

DATE

3-9-2021

FROM

[REDACTED]

\$165.00

DOLLARS

☐ FOR RENT
☐ FOR

Repair to Honda, Replaced Honda

ACCT

PAID

DUE

☒ CASH☐ CHECK☐ MONEY ORDER☐ CREDIT CARD

FROM

Eddies Auto
909 8239944A-2501
T-46820**RECEIPT**

No. [REDACTED]

DATE

3-9-2021

FROM

[REDACTED]

\$165.00

DOLLARS

☐ FOR RENT
☐ FOR

Repair to Honda, Replaced Honda

ACCT

PAID

DUE

☒ CASH☐ CHECK☐ MONEY ORDER☐ CREDIT CARD

FROM

Eddies Auto
909 8239944A-2501
T-46820