

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@NHTSA)
Subject: Re: FW: Follow up to ODI Complaint ----- 11464073-----
Date: Tuesday, August 30, 2022 2:35:12 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I have had continued conversation with Brandon Morse @Grand Design and absolutley no action taken. Grand Design has 2 Dealership in State of Montana both owned by Bretz RV And they continue to refuse to work any RV. that they did not personally sell. Grand Design stance is that is my problem and I must find a repairman myself and have him contact Grand Design which I did then they would not respond to him. I cannot find a repairman or RV Dealership in this state that will preform the recall. This is a SAFETY RECALL on electrical Wiring issue and I cannot find a repairman in this state that will preform the task, what Am I suppose to Do? Can you not contact them and ask them to do the right thing Brandon Morris is Retail servive Manager at Grand Design Phone 574-825-9679 or email bmorris@granddesignrv.com
Your help would be greatly appreciated [REDACTED]

On Tue, Aug 30, 2022 at 10:29 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation