

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint ----- 11463540-----
Date: Tuesday, August 23, 2022 10:02:21 PM

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The 2020 Chevrolet Malibu returned to Vaden Chevrolet Pooler dealership three attempts to repair.

Each time the Malibu stalled, warning lights on panel and car shutdown. OnStar has documentation and dealership has documentation. My husband took the car to the dealership. I was too frightened to drive the last time.

The dealership has the Malibu car. They did everything to resolve the issues and plus more.

Vaden Chevrolet Pooler

300 Outlet Parkway, Pooler, GA 31322

(912) 385-1053

I signed the paperwork saying I would go through the dealership and I would not sue.

We resolved by paying an amount, taxes and 5 year warranty on a trailblazer. I received 24,000.00 trade in on 2020 Malibu with 9000 miles. I paid 14,496.22 on 2023 trailblazer. They gave me a car to drive until the trailblazer came to the dealership. I'm satisfied. The dealership made everything efforts to resolve.

I thank you for your follow up.

I loved the Malibu. I planned that would be my last vehicle. The trailblazer will be my last vehicle

Please contact the dealership. If you have concerns

Thank you,
[REDACTED]

On Tue, Aug 23, 2022, 3:01 PM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

