

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11463319
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Subject: 11463319
To: nhtsa.webmaster@dot.gov

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I just received some information that, if true, explains the rapid deterioration of the rear brake pads on my 2018 Ford Expedition that I reported to you and was confirmed by you on May 4, 2022 at 11:09:45 AM.

I recently join a Ford 2018 expedition FB users group and inquired if any of the users experienced a low mileage rapid deterioration of the rear brake pads.

One user replied the following: " I've heard from numerous owners on this page that the rear pads wear out fast. Mine were toast at 50k miles. Almost completely gone. I confirm since I do my own brake jobs. Fronts still had 70% left. They seem to wear three time faster than the fronts. Some say the expedition uses the rear brakes to control cruise control/adaptive cruise control speed hence why they wear out so fast"

This comment can easily explain what I experienced. My wife and I do not use cruise control in our local Charleston SC area. However, my son recently moved to the Raleigh NC area which is a 4 1/2 hour drive from us. During the time between safety inspections (which was only 3300 miles) we drove to Raleigh several times and used cruise control not only on the interstates between the two cities but also used it extensively on the local Raleigh interstates. Thus, the rear pads certainly were used automatically many, many times during those trips.

Personally, I think a warning notice to Expedition users that extensive or prolonged use of cruise control could cause rapid deterioration of the brake pads and they should be checked every so many miles (eg 2500), but that is your decision. Nonetheless, I believe that the 2018 Expedition user's comment was very pertinent and explained why my rear brake pads deteriorated so rapidly.

I hope this information is useful.

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Sent from my iPad

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