

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#) [REDACTED]
Cc: [NHTSA ODI CRD](#) [REDACTED]
Subject: ODI-11463133
Date: Monday, May 9, 2022 12:19:42 PM
Attachments: [REDACTED]

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[REDACTED]

Subject: (no subject)
To: nhtsa.webmaster@dot.gov

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11463133 is the complaint i.d hello I was wondering if a recall was preformed on my vehicle and the recall repair failed is the manufacturer responsible for repairing it again . Lower control arm on 2004 Subaru Forester . The failed repair caused me to crash and damaged more of my vehicle. Here's what the manufacturer said

[REDACTED]

[REDACTED]
ASRC Federal Holding Company
[REDACTED]
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
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from Subaru in regards to your Forester.

"Regarding your 2004 Forester with 147,587 miles on it, with full VIN JF1SG65634H [REDACTED]

After review, our records indicate that recall WVX34 was performed on the vehicle at Napleton's Palatine Subaru back on 12/14/11 when the vehicle had 88,643 miles.

If you are experiencing any vehicle concerns, please take your vehicle to your local Subaru retailer for diagnosis, inspection, and if necessary a repair.

As the vehicle in question is over 18 years old and is outside of all warranty considerations, please note that any transportation and/or repair costs would be the responsibility of the current vehicle owner.

Should you have any questions regarding this matter, please contact our customer advocacy department at 1-800-782-2783. Thank you."

