



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



May 23, 2022

NEF-109 tgd
Ref. No. 11462441

[REDACTED]
Glen Mills, PA [REDACTED]

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2019 Honda Civic vehicle. Your letter was received in the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We reviewed our database to identify whether a safety defect trend exists when the ignition is turned off (intentionally or inadvertently) in MY 2019 Honda Civic vehicles, while in drive or reverse gear. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. In addition, there is a Federal motor vehicle safety standard requiring manufacturers to produce and design vehicles that can only be shut off in the park position, or that alert drivers if the ignition is turned off in a drive gear. However, we entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf. We encourage you to continue to work with Honda and your dealer to explore the potential for an amicable resolution to your problem.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement