

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [TIS, NHTSA \(NHTSA\)](#); [NHTSA Service Desk](#); [NHTSA.HotlineTelesis](#); [EVOO \(NHTSA\)](#)
Subject: Re: Ref# 11461957
Date: Saturday, July 16, 2022 3:25:27 PM

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[REDACTED]
KINDLY TAKE MY INFO OFF YOUR DATABASE, AS I DID EVERYTHING
NUMEROUS YEARS, WITH PROOF

AND NO ONE DID A THING. PLEASE, DONT TAKE CREDIT FOR ENTERING MY
INFO IN A DATABASE.

YOU DID NOT HELP

M

NOTHING WAS ACCOMPLISHED

THE VEHICLE WILL BE JUNKED AND KNOW

" YOU PUT A DISABLED MOM THROUGH HELL FOR PURCHASING A PIECE OF
GARBAGE."

IF I CAN'T GET TO THE DOCTOR'S I AM DEAD, NO JOKE.

I BARELY PUT 50,000 MILES AND IT ONLY TOOK ME 33 YEARS OF BEING
DISABLED BY OUR GOVERNMENT TO EARN \$1,000. A MONTH.

SADLY I WISH THIS WAS NOT THE TRUTH.

YOUR PART OF THE PROBLEM NOT THE SOLUTION AND ONE DAY YOU WILL BE
DISPENSIBLE TOO.

PLEASE REMEMBER MY WORDS. AT LEAST I KNOW I AM A WOMAN OF
INTEGRITY, HONESTY AND MY CONSCIENCE IS CLEAR.

I HOPE ONE DAY YOURS WILL BE TOO.

[REDACTED]
[REDACTED]
On Sat, Jul 16, 2022, 3:15 PM [REDACTED] wrote:

NEF -109tgd

July 17, 2022

I received your letter and with all the complaints:

1. 40 NHTSA

2.BBB

3. FTC
4. FCA
5. STELLANTIS
6. EASTERN MICHIGAN, BBB, CANDICE RUGENSTEIN, WARRANTY BOOKLET
7. ATTORNEY GENERAL

BARBARA UNDERWOOD
LETICIA JAMES

AND JUST SO MUCH MORE.

IT IS A COMPLETE BREAKDOWN OF ALL OUR GOVERNMENT BODIES WHO ARE " SUPPOSED TO SERVE THE PEOPLE, " EVEN MORSO DUE TO OUE LOVELY GOVERNMENT DISABLING MY SISTER AND I AGE [REDACTED] AND ONCE AGAIN, NO ACCOUNTABILITY.

MY SISTER AGE [REDACTED], IS DEAD DUE TO MEDICAL MISTAKES AND MY DAD 14 NOSOCOMIAL INFECTIONS KILLED HIM RECENTLY.

I HAVE COME TO REALIZE THAT EVEN IF ," DISABLED, " I SHOULD GET A GOVERNMENT JOB, WHICH PAYS ME NOT TO HELP, NOR TO OBSERVE ANY OF THE OATHS TAKEN.

IT IS SAD AND PATHETIC THAT I HAVE SPENT THIS MUCH TIME TO ACCOMPLISH NOTHING.

MY VEHICLE IS STILL AT THE MECHANIC FOR MONTHS..I CANT AFFORD 3 THOUSAND FOR BRAKES, WHEN THE VEHICLE STILL HAS HOLES, WONT PASS INSPECTION...

WHAT I FAIL TO BELIEVE IS THAT NOT ONE AGENCY PICKED UP THE PHONE TO SPEAK TO A MECHANIC, PROFESSIONAL, IF YOU HAD ANY DOUBTS.

CHRYSLER, FIAT... ALL OF THEM AS YOU ARE AWARE HAVE LET PEOPLE BURN IN THEIR VEHICLES AFTER 3 DAYS OF BUYING.

WHILE I UNDERSTAND SOME LIMITATIONS MAY BE IMPOSED WITH YOUR JOBS, THIS SHOWS REPEAT COMPLAINTS, RECEIPTS, MONEY SPENT, AND EVERY ORGANIZATION, "FAILING, " TO DO THEIR JOB.

YOU DO NOT ," REQUIRE, " A TREND..I HAVE READ EVERY COMPLAINT ON YOUR SITE AND IT DOES SHOW A PATTERN.
WE HAVE ALL HAD THE SAME PROBLEMS.
YOU EVEN SENT ME OTHERS COMPLAINTS, EVERYONE THAT STARTS WITH NUMBER #5.

THE ATTORNEY GENERAL, DAVID LOPEZ, STATES HE DID NOT GET MY COMPLAINT. I SENT IT REGISTERED AND GET IT BACK WITH BLACKED OUT PARTS.

THEN THE AG AFTER AUTOMATED 50 RESPONSES SAYS TOO LATE.

I HOPE YOU SLEEP SOUNDLY AT NIGHT KNOWING YOUR PART OF AMERICA'S
BREAKDOWN AND YOUR CHILDREN AND THEIRS WILL BE VICTIMIZED AS
WELL.

YOU ARE NO DIFFERENT ONCE YOU ARE NOT EMPLOYED THERE.

YOU COULD HAVE MADE A DIFFERENCE BUT YOU CHOSE TO BE COWARDS.

THE VEHICLE WILL BE JUNKED.

I SHOULD BURY IT ALONG SIDE MY SISTER AND FATHER.

WE ALL GET BACK WHAT WE PUT IN. I UNDERSTAND YOUR DUTIFUL LETTER
TO COVER YOUR !@#%\$.

YOUR THEIR GOVERNING BODY. HOPE YOU AT LEAST GOT PAID WELL TO
CHEAT MANY.

[REDACTED]

[REDACTED]