

CL-11461957-2000

From: [REDACTED]

Sent: Thursday, May 5, 2022 7:17 PM

To: TIS, NHTSA (NHTSA) <TIS@dot.gov>

Subject: Re: New TIS requests from NHTSA.gov - [REDACTED] c o of DIAMANTE CHRYSLER -
TIS22-000088 - INVESTIGATION NUMBER - 05-5-2022.msg

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thank you for your email. I have 40 complaint numbers from the NHTSA alone.

What I do not understand is that although my Complaints are posted, there is no communication with the manufacturer or investigation.

Almost every complaint I have has is related to a Recall. BASICALLY, the vehicle was sold with defective parts.

It appears no one wants to do anything about it unless I hire an attorney or find a government entity who will take this on.

All of the series of numbers beginning with a 5 do show up but they are not my Complaints, nor vin number. When I send an e mail asking about this they send me more complaint numbers starting with a 5 but the next numerical digit?

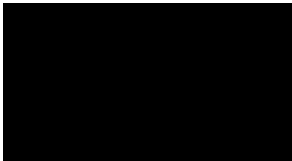
This has been going on for years. I have checked all investigations and the 100 Complaints.

Mainly I purchased this vehicle after the Recall of the Fuel Pump, which can't be replaced. No parts in the U.S. and Canada nor salvage yards.

Therefore, with this proof and proof on paper that CHRYSLER is lying how can they not Recall my vehicle. I submitted proof from different mechanics not to drive this vehicle as it ," can go on fire."

They just keep giving numbers..40.without today's. Perhaps you can answer my questions?

Thank you.





Safety Issue Type: Complaints

September 07 2018 NHTSA ID Number: 11128066

Components: FUEL SYSTEM, GASOLINE, ELECTRICAL SYSTEM, SERVICE BRAKES

NHTSA ID Number 11128066

Incident Date July 24 2018

Consumer Location PORT JERVIS, NY

Vehicle Identification Number 1C4GJ15BX2B*****

Complaint Summary

CRASH No WHILE DRIVING SUDDENLY BRAKES FAILED TO WORK. HOSE BROKE ALL
FIRE No FLUID LEAKED OUT. COULD NOT STOP CAR. SMELLING STRONG
INJURIES 0 ODOR,ESPECIALLY WHEN USING DEFOG, VENTS, MAKING ME VERY
DEATHS 0 GROGGY, DIZZY, SLEEPY,EYES WATERING:FUEL RAIL LEAKING GAS ONTO
MANIFOLD.CAR CAN GO ON FIRE. NO PARTS MADE, DISCONTINUED.
CHRYSLER SAID TO SELL TO SOMEONE ELSE EXPORT RESTRICTION,
NULLIFIED WARRANTY??? ASSAULTED WITH BABY. CAR TOWED AND
GARAGED, VEHICLE TAKEN BACK TO NY WHERE I RESIDED??? DIALS OUT
OF CONTROL AND GEARS WOULD CHANGE, NO CONTROL VERY SCARY.
POOR VISIBILITY WITH LIGHTS AT NIGHT LARGE EVAP LEAK, FAIL
INSPECTION EVERY YEAR ENORMOUS RUST, NO ACCIDENTS.
PURCHASED CAR WITH 22,000. MILES. HAS 65,000 NOW. SHOULD HAVE
BEEN LEMON. REPLACED: COMPUTER, CATALYTIC CONVERTER, STARTER,
BRAKES, ROTORS, BRAKE LINE,MUFFLER, FILTERS, HOSES, ... PAID AS
MUCH AS NEW CAR. COMPANY HORRIBLE. AIR BAG LIGHT ALWAYS ON,
ENGINE LIGHT YEARS OF PROBLEMS. STRANDED, DISABLED, LYING ABOUT
WARRANTY. DID NOT GET TO USE FOR MORE THAN 45,000. SPENT OVER
20,000. CANT FIND USED OR NEW PART.FUEL RAIL . WHAT KIND OF
COMPANY TELLS U TO SELL CAR TO SOMEONE ELSE KNOWING IT CAN GO
ON FIRE? EXPORTING VEHICLE NULLIFIES WARRANTY??? IS THAT
LEGAL???? *DT *TR NO VIN PROVIDED UPDATED 10/3/18*JB*DT*DT
*TR*DT

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
CHRYSLER	VOYAGER	2002

Associated Documents (5)

EVOQ Document

EQ-11128066-8679.pdf 2.061KB

<https://static.nhtsa.gov/complaints/11128066/11128066-AF0DEE51EFD902CAE05375E8789808C8.pdf>

EVOQ Document

EQ-11128066-7014.pdf 2.026KB

<https://static.nhtsa.gov/complaints/11128066/11128066-AF0DEE51EFD802CAE05375E8789808C8.pdf>

EVOQ Document

EQ-11128066-4801.pdf 5.326KB

<https://static.nhtsa.gov/complaints/11128066/11128066-BCDD1A74D44B4BB8E05375E87898FDBE.pdf>

EVOQ Document

EQ-11128066-2417.pdf 0.393KB

<https://static.nhtsa.gov/complaints/11128066/11128066-0013.pdf>

EVOQ Document

EQ-11128066-2417.pdf 1.17KB

<https://static.nhtsa.gov/complaints/11128066/11128066-0014.pdf>

Safety Issue Type: Complaints

September 07 2018 NHTSA ID Number: 11128066

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2002 CHRYSLER VOYAGER

has been received. We appreciate you taking the time to contact us about your safety concern.

Your Complaint Number:

11461957

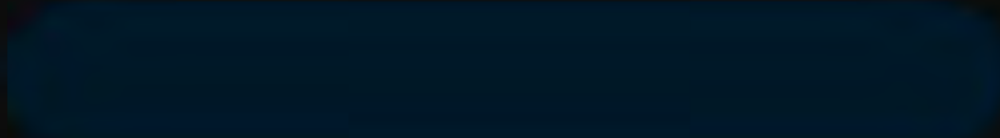
[Print or Print as PDF](#)

[Report Another Safety Problem](#)

What happens now?





Start  Submitted

Report submitted! Thank you for helping our work to protect consumers.

Report Number

147240001



Your Next Steps

December 4, 2018



NHTSA ID NUMBER: 11156028

**Components: ELECTRICAL
SYSTEM, ELECTRONIC
STABILITY CONTROL,
FUEL/PROPULSION
SYSTEM**

NHTSA ID Number: 11156028

Incident Date September 1, 2018

Consumer Location PORT JERVIS, NY

Vehicle Identification Number N/A

Summary of Complaint

CRASH

No

FIRE

No

INJURIES

1. LEAKING GAS, FUMES
MAKE YOU LIGHTHEADED,
IF YOU CLOSE VENTS,
OUTSIDE OF CAR REEKS OF
GAS. 2. BRAKES, ALL FLUID
LEAKED OUT. NO BRAKES

November 20, 2018



NHTSA ID NUMBER: 11152975

**Components: AIR BAGS,
SERVICE BRAKES,
FUEL/PROPULSION
SYSTEM**

NHTSA ID Number: 11152975

Incident Date September 1, 2004

Consumer Location PORT JERVIS, NY

Vehicle Identification

Number 1C4GJ15BX2B****

Summary of Complaint

CRASH

No

FIRE

No

INJURIES

AIR BAG LIGHT IS ALWAYS ON. I WAS TOLD IT WAS SENSORS. HAD IT REPAIRED BUT ALWAYS COMES BACK ON AND THE MINUTE I START THE CAR IT STAYS

UNKNOWN OR OTHER (2)

VISIBILITY (2)

September 7, 2018



NHTSA ID NUMBER: 11128066

Components: ENGINE AND ENGINE COOLING, FUEL SYSTEM, GASOLINE, ELECTRICAL SYSTEM, SERVICE BRAKES

NHTSA ID Number: 11128066

Incident Date July 24, 2018

Consumer Location PORT JERVIS, NY

Vehicle Identification

Number 1C4GJ15BX2B****

Summary of Complaint

CRASH
No

WHILE DRIVING SUDDENLY BRAKES FAILED TO WORK. HOSE BROKE ALL FLUID

December 29, 2019



NHTSA ID NUMBER: 11291898

**Components: STRUCTURE,
SERVICE BRAKES,
FUEL/PROPULSION
SYSTEM**

NHTSA ID Number: 11291898

Incident Date December 16, 2019

Consumer Location MIDDLETOWN, NY

Vehicle Identification

Number 1C4GJ15BX2B****

Summary of Complaint

CRASH	SECOND TIME NO BRAKES.
No	FIXED LAST YEAR. BRAKE
FIRE	FLUID LEAKS OUT GAS
No	STILL LEAKING FROM
INJURIES	CIRCULAR PIECE , NOT
0	FIXABLE. PIECE WAS
	RECALLED ..MECHANIC
	SAYS CAR CAN CATCH ON

November 16, 2018



NHTSA ID NUMBER: 11151970

**Components: ELECTRICAL
SYSTEM, ELECTRONIC
STABILITY CONTROL,
FUEL/PROPULSION
SYSTEM**

NHTSA ID Number: 11151970

Incident Date August 30, 2018

Consumer Location PORT JERVIS, NY

Vehicle Identification

Number 1C4GJ15BX2B****

Summary of Complaint

CRASH

No

FIRE

No

WANT CAR INSPECTED FOR DEFECTS. FUEL RAIL LEAKING GAS ONTO INTERIOR AND EXTERIOR OF VEHICLE. GAS FUMES



www.nhtsa.gov



Google

2002 CHR...



STEERING (1)

VEHICLE SPEED CONTROL (1)

September 24, 2002



NHTSA ACTION NUMBER: PE02068

FUEL TANK LEAK

NHTSA Action Number: PE02068

Components VEHICLE SPEED CONTROL

Opened From: September 24, 2002–October 9, 2002

Summary

5 Affected Products 

STEERING (10)

STRUCTURE (4)

SUSPENSION (9)

TIRES (4)

UNKNOWN OR OTHER (2)

VISIBILITY (2)

November 20, 2018

NHTSA ID NUMBER: 11152992



Components:

**SUSPENSION,
ELECTRONIC STABILITY
CONTROL,
FUEL/PROPULSION
SYSTEM**

NHTSA ID Number: 11152992

Incident Date September 1, 2018

Consumer Location PORT JERVIS, NY

Vehicle Identification

Number 1C4GJ15BX2B****

Summary of Complaint

**www.nhtsa.gov****Google****2002 CHR...**

June 1, 2005

NHTSA ACTION NUMBER: EA05009

HEADLIGHT MALFUNCTION

NHTSA Action Number: EA05009**Components** ELECTRICAL SYSTEM,
EXTERIOR LIGHTING**Opened From:** June 1, 2005–May 2,
2006

Summary

OWNER REPORTS INDICATE ALLEGATIONS OF IMPROPER HEADLIGHT OPERATION OF ONE OR BOTH HEADLIGHTS. SOME REPORT



July 7, 2004



NHTSA ACTION NUMBER: PE04049

SPEAKER FIRE IN THE REAR OF THE VEHICLE

NHTSA Action Number: PE04049

Components ELECTRICAL SYSTEM,
EQUIPMENT

Opened From: July 7, 2004–November
5, 2004

Summary

ON JULY 7, 2004, THE OFFICE OF DEFECTS INVESTIGATION (ODI) OPENED A PRELIMINARY EVALUATION BASED ON CONSUMER COMPLAINTS ALLEGING AN INTERIOR VEHICLE FIRE STARTING IN THE AREA OF THE DRIVER SIDE REAR SPEAKER.

DAIMLERCHRYSLER CORPORATION (DCC) INFORMED ODI THAT

July 7, 2004



NHTSA ACTION NUMBER: PE04049

SPEAKER FIRE IN THE REAR OF THE VEHICLE

NHTSA Action Number: PE04049

Components ELECTRICAL SYSTEM, EQUIPMENT

Opened From: July 7, 2004–November 5, 2004

Summary

ON JULY 7, 2004, THE OFFICE OF DEFECTS INVESTIGATION (ODI) OPENED A PRELIMINARY EVALUATION BASED ON CONSUMER COMPLAINTS ALLEGING AN INTERIOR VEHICLE FIRE STARTING IN THE AREA OF THE DRIVER SIDE REAR SPEAKER.

DAIMLERCHRYSLER CORPORATION (DCC) INFORMED ODI THAT CONDENSATION FROM THE INSTRUMENT PANEL AIR

Form Approved: OMB No. [REDACTED]

Expires 08/31/2021

Vehicle Complaint Form

[Need Help?](#)

2002
CHRYSLER
VOYAGER





Enter the 17-digit VIN



Go

⚠️ Sorry, your vehicle doesn't qualify for an Instant Cash Offer. Vehicles may be ineligible because of:

- Salvage title or other title issues
- Flood/water damage
- Frame damage
- Mileage or odometer issues
- Auto auction in the last 45 days

Need the Full Vehicle History?

[See the AutoCheck® report](#)



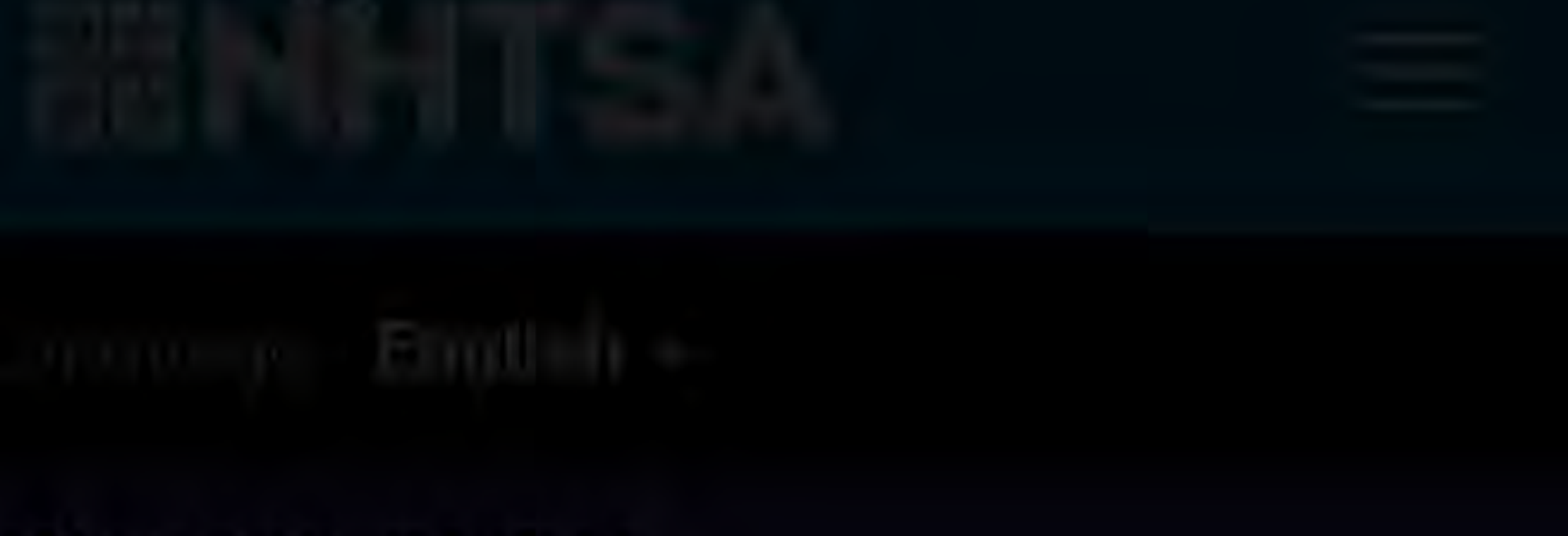
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NHTSA SAFETY ISSUE ID

512561

go

1 result(s) found



NHTSA ID: 512561

SAFETY ISSUE TYPE

Complaints

December 11, 1996

NHTSA ID NUMBER: 512561



**Components: SERVICE
BRAKES, HYDRAULIC**

NHTSA ID Number: 512561

Incident Date October 1, 1996

Consumer Location FRAZER, PA

REPORT A SAFETY PROBLEM

NHTSA SAFETY ISSUE ID

293812 **go**

0 result(s) found; No results for ID(s):

293812 English

NHTSA ID: 293812

SAFETY ISSUE TYPE

N/A

No records for Recalls & Safety Issues for NHTSA ID 293812





Search

REPORT A SAFETY PROBLEM

NHTSA SAFETY ISSUE ID

1270865

go

0 result(s) found; No results for ID(s):

1270865

Language: English

NHTSA ID: 1270865

SAFETY ISSUE TYPE

N/A

No records for Recalls & Safety Issues
for NHTSA ID 1270865



SAFETY ISSUE TYPE

United States Department of Transportation

Complaints

REPORT A SAFETY PROBLEM

December 12, 1996



NHTSA ID NUMBER: 512593

Components:

SUSPENSION

NHTSA ID Number: 512593

Incident Date October 1, 1995

Consumer Location CUSTER, MI

Vehicle Identification

Number 1FTCR10A7RP****

Summary of Complaint

CRASH

No

REAR SPRINGS CUT BY
EMERGENCY BRAKE
CABLE.

FIRE

No

INJURIES

0



Start



Submitted

Report submitted! Thank you for helping our work to protect consumers.

Report Number



TO DO:



Your Next Steps




[Get Accredited](#)

[Charities/Donors](#)


[Business Login](#)

 My BBB



Your complaint **case number** is  If you provided an email address, you will receive an email with a link to your case within approximately 48 hours. You may click [here](#) to print a copy for your records. BBB acts as an impartial third party between you and

Your VIN search **found records** for the following vehicle:

VIN:	1C4GJ15BX2B 
Make:	Chrysler
Engine:	2.4-L L-4 DOHC 16V
Year:	2002
Model:	Voyager
Made In:	United States

Order an **instant vehicle history report** for a **\$9.99** fee:

Email:

For account and report related messages only