

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: Vehicle Owner's Questionnaire
Date: Monday, August 22, 2022 8:02:57 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Friday, August 19, 2022 12:36 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Vehicle Owner's Questionnaire

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

21-APR-2022

Repository ☐

Reference No.
11461635

OWNER INFORMATION (Type or Print)

Name

Address

City

Nashville

State

TN

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4BL4CV9L

MAKE
NISSAN

Model
ALTIMA

Model Year
2020

Date Purchased

12-19-2019

Dealer's Name and Telephone Number

855-507-8591

Downtown Nashville
nissan

Engine:
No: Cylinders

4
2.5 L

Fuel Type:

Gas

Original Owner



Dealer's City Nashville

STATE
TN

ZIP Code
37228

Transmission Type

CVT

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
21-APR-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 162000 STRUCTURE:BODY

Failure Mileage
25000.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2020 Nissan Altima. The contact stated that while driving at an undisclosed speed, the check engine warning light illuminated. The vehicle was taken to the dealer, where it was diagnosed that the grille shutter needed to be replaced. The contact stated that she replaced the grille shutter herself. The vehicle was repaired. The manufacturer was not made aware of the failure. The failure mileage was approximately 25,000. The VIN was unavailable.